

Huawei EulerOS V2.0 Administrators Guide

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Contents

| 1 Pretace | 1 |
|--|----|
| 2 Basic Configuration | 2 |
| 2.1 Using Commands | |
| 2.1.1 Setting the System Locale | 2 |
| 2.1.2 Setting the Keyboard Layout | 3 |
| 2.1.3 Setting the Date and Time | 4 |
| 2.1.3.1 Using the timedatectl Command. | 4 |
| 2.1.3.2 Using the date Command. | 5 |
| 2.1.3.3 Using the hwclock Command | 7 |
| 2.2 Using GUI | 8 |
| 2.2.1 Opening the Settings Page | 8 |
| 2.2.2 Setting the Language | 9 |
| 2.2.3 Setting the Keyboard Layout | 10 |
| 2.2.4 Setting the Date and Time | |
| 3 User Management | 12 |
| 3.1 Adding a User | 12 |
| 3.2 Modifying a User Account | 14 |
| 3.3 Deleting a User | |
| 3.4 Using GUI. | 16 |
| 3.4.1 Adding a User. | 16 |
| 3.4.2 Deleting a User | |
| 4 Software Package Management by Yum | 20 |
| 4.1 Configuring Yum | 20 |
| 4.1.1 Modifying the Yum Configuration File | 20 |
| 4.1.2 Creating a Yum Repository | 24 |
| 4.1.3 Adding, Enabling, and Disabling a Yum Repository | 24 |
| 4.2 Managing Software Packages | 25 |
| 4.3 Managing Software Package Groups | |
| 4.4 Checking for and Updating Software Packages | 29 |
| 5 Service Management | 31 |
| 5.1 Introduction to systemd | 31 |
| 5.2 Features. | 33 |

| 5.3 Managing System Services | 34 |
|---|----|
| 5.4 Changing a Runlevel | 38 |
| 5.5 Shutting Down, Restarting, Suspending, and Hibernating the Operating System | 40 |
| 6 Process Management | 42 |
| 6.1 Managing System Processes | 42 |
| 6.1.1 Starting a Process Manually | 42 |
| 6.1.2 Scheduling a Process | 42 |
| 6.1.2.1 Using the at Command to Run Processes at the Scheduled Time | 43 |
| 6.1.2.2 Using the cron Service to Run Commands Periodically | 44 |
| 6.1.3 Suspending/Resuming a Process. | 46 |
| 6.2 Viewing Processes. | 46 |
| 7 kbox | 50 |
| 7.1 Overview | 50 |
| 7.1.1 Overview | 51 |
| 7.1.2 Kbox Structure | 52 |
| 7.1.3 Software and Hardware Requirements. | 53 |
| 7.2 Functions. | 53 |
| 7.2.1 Restrictions. | 53 |
| 7.2.2 Providing System Panic Information. | 54 |
| 7.2.3 Providing System OOM Information | 57 |
| 7.2.4 Providing System Die or OOPS Information. | 64 |
| 7.3 Kbox Operation Methods | 66 |
| 7.3.1 Workflow | 67 |
| 7.3.2 Modifying the Configuration File | 68 |
| 7.3.3 Restarting the Kbox Service | 75 |
| 7.3.4 Viewing Exception Information | |
| 7.4 Viewing Kbox Information | 76 |
| 7.5 Troubleshooting of Common Faults | 78 |
| 7.6 Appendix | 80 |
| 7.6.1 Command References | 80 |
| 8 kdump | 82 |
| 8.1 Overview | 82 |
| 8.2 Constraints. | 83 |
| 8.3 Configuring kdump Parameters | 83 |
| 8.4 Managing kdump Service | 84 |
| 8.5 Parsing vmcores using the crash Tool. | 84 |
| 8.6 Common Troubleshooting | 86 |
| 9 Appendix | 91 |
| 9.1 File Types and Names | 91 |
| 9.2 Common Directories | 92 |
| 9 3 Terms | 93 |

| Huawei EulerOS V2.0 Administrators Guide | Contents |
|--|----------|
| 9.4 Comparison Between Common Linux and DOS Commands | 95 |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |

1 Preface

Overview

Huawei EulerOS V2.0 is the Huawei Enterprise Linux server operating system. It is easy to maintain, compatible with mainstream software and hardware, and exhibits high performance, reliability, and security.

This guide describes how to use, configure, and maintain Huawei EulerOS V2.0.

Intended Audience

This guide is intended for Huawei EulerOS V2.0 users with a basic understanding of Linux system management, and is also recommended for:

- Administrators
- System engineers
- Maintenance personnel

2 Basic Configuration

- 2.1 Using Commands
- 2.2 Using GUI
- 2.1 Using Commands
- 2.2 Using GUI

2.1 Using Commands

- 2.1.1 Setting the System Locale
- 2.1.2 Setting the Keyboard Layout
- 2.1.3 Setting the Date and Time

2.1.1 Setting the System Locale

System locale settings are stored in the /etc/locale.conf file and can be modified by the localectl command. These settings are read at early boot by the systemd daemon.

Displaying the Current Locale Status

To display the current locale status, run the following command:

```
localectl status
```

Example command output:

```
$ localectl status
System Locale: LANG=zh_CN.UTF-8
    VC Keymap: cn
    X11 Layout: cn
```

Listing Available Locales

To list available locales, run the following command:

```
localectl list-locales
```

Imagine you want to select a specific Chinese locale, but you are not sure if it is available on EulerOS. You can check that by listing all Chinese locales with the following command:

```
$ localectl list-locales | grep zh
zh CN
zh CN.gb18030
zh CN.gb2312
zh CN.gbk
zh_CN.utf8
zh_HK
zh HK.big5hkscs
zh HK.utf8
zh_SG
zh SG.gb2312
zh SG.qbk
zh SG.utf8
zh TW
zh TW.big5
zh TW.euctw
zh_TW.utf8
```

Setting the Locale

To set the locale, run the following command as the root user:

```
localectl set-locale LANG=locale
```

Replace *locale* with the locale name you want to use. For example, if you want to use Simplified Chinese as the locale, run the following command as the root user:

```
# localectl set-locale LANG=zh_CN.utf8
```

2.1.2 Setting the Keyboard Layout

Keyboard layout settings are stored in the /etc/locale.conf file and can be modified by the localectl command. These settings are read at early boot by the systemd daemon.

Displaying the Current Settings

To display the current keyboard layout settings, run the following command:

```
localectl status
```

Example command output:

Listing Available Keyboard Layouts

To list all available keyboard layouts that can be configured on EulerOS, run the following command:

```
localectl list-keymaps
```

To list keyboard layouts compatible with your current locale (for example, Chinese), run the following command:

```
$ localectl list-keymaps | grep cn
cn
```

Setting the Keyboard Layout

To set the keyboard layout, run the following command as the root user:

```
localectl set-keymap map
```

The keyboard layout will be equally applied to graphical user interfaces.

Then you can verify if your setting was successful by checking the current status:

```
$ localectl status
System Locale: LANG=zh_CN.UTF-8
    VC Keymap: cn
    X11 Layout: us
```

2.1.3 Setting the Date and Time

This topic describes how to set the system date, time, and time zone by using timedatectl, date, and hwelock commands.

2.1.3.1 Using the timedatectl Command

Displaying the Current Date and Time

To display the current date and time, run the following command:

```
timedatectl
```

Example command output:

```
$ timedatectl
    Local time: 2015-08-14 15:57:24 CST
Universal time: 2015-08-14 07:57:24 UTC
    RTC time: 2015-08-14 07:57:24
    Timezone: Asia/Shanghai (CST, +0800)
    NTP enabled: yes
NTP synchronized: no
RTC in local TZ: no
    DST active: n/a
```

Changing the Current Time

To change the current time, run the following command as the root user:

```
timedatectl set-time HH:MM:SS
```

For example, to change the current time to 15:57:24 pm, run the following command as the root user:

```
# timedatectl set-time 15:57:24
```

Changing the Current Date

To change the current date, run the following command as the root user:

```
timedatectl set-time YYYY-MM-DD
```

For example, to change the current date to 14 August 2015, run the following command as the root user:

```
# timedatectl set-time '2015-08-14'
```

Changing the Time Zone

To list all available time zones, run the following command:

```
timedatectl list-timezones
```

To change the current time zone, run the following command as the root user:

```
timedatectl set-timezone time zone
```

Imagine you want to identify which time zone is closest to your present location while you are in Asia. You can check that by listing all available time zones in Asia with the following command:

```
# timedatectl list-timezones | grep Asia
Asia/Aden
Asia/Almaty
Asia/Amman
Asia/Anadyr
Asia/Aqtau
Asia/Aqtobe
Asia/Ashgabat
Asia/Baghdad
Asia/Bahrain
Asia/Seoul
Asia/Shanghai
Asia/Singapore
Asia/Srednekolymsk
Asia/Taipei
Asia/Tashkent
Asia/Tbilisi
Asia/Tehran
Asia/Thimphu
Asia/Tokyo
```

To change the time zone to shanghai, run the following command:

```
# timedatectl set-timezone Asia/Shanghai
```

Synchronizing the System Clock with a Remote Server

Your system clock can be automatically synchronized with a remote server using the Network Time Protocol (NTP). To enable or disable this feature, run the following command as the root user:

```
timedatectl set-ntp boolean
```

For example, to automatic synchronization of the system clock with a remote server, run the following command:

```
# timedatectl set-ntp yes
```

2.1.3.2 Using the date Command

Displaying the Current Date and Time

To display the current date and time, run the following command:

```
date
```

By default, the date command displays the local time. To display the time in Coordinated Universal Time (UTC), run the command with the --utc or -u command line option:

```
date --utc
```

You can also customize the format of the displayed information by providing the + "format" option on the command line:

date +"format"

Table 2-1 Formatting options

| Format Option | Description |
|---------------|--|
| %Н | The hour in the HH format (for example, 17) |
| %M | The minute in the MM format (for example, 37) |
| %S | The second in the SS format (for example, 25) |
| %d | The day of the month in the DD format (for example, 15) |
| %m | The month in the MM format (for example, 07) |
| %Y | The year in the YYYY format (for example, 2015) |
| %Z | The time zone abbreviation (for example, CEST) |
| %F | The full date in the YYYY-MM-DD format (for example, 2015-7-15). This option is equal to %Y-%m-%d. |
| %T | The full time in the HH:MM:SS format (for example, 18:30:25). This option is equal to %H:%M:%S. |

Example commands and outputs:

• To display the current date and time:

```
$ date
2015 08 17 Monday 17:26:34 CST
```

• To display the current date and time in UTC:

```
$ date --utc
2015 08 17 Monday 09:26:18 UTC
```

• To customize the output of the date command:

```
$ date +"%Y-%m-%d %H:%M"
2015-08-17 17:24
```

Changing the Current Time

To change the current time, run the date command with the --set or -s option as the root user:

```
date --set HH:MM:SS
```

By default, the date command sets the local time. To set the system clock in UTC instead, run the command with the --utc or -u command line option:

```
date --set HH:MM:SS --utc
```

For example, to change the current time to 23:26:00 p.m, run the following command as the root user:

```
# date --set 23:26:00
```

Changing the Current Date

To change the current date, run the date command with the --set or -s option as the root user:

```
date --set YYYY-MM-DD
```

For example, to change the current date to 2 November 2015, run the following command as the root user:

```
# date --set 2015-11-02
```

2.1.3.3 Using the hwclock Command

The hwclock command is used to set the real-time clock (RTC).

Real-Time Clock and System Clock

Linux distinguishes between the system clock and the real-time clock. The system clock is maintained by Linux kernel, whereas the real-time clock is an integrated clock on the system board and is battery-powered. The real-time clock is defined in the Standard BIOS Feature option of BIOS.

Once Linux is booted, the real-time clock reads system clock settings and then the system clock is completely independent of the real-time clock.

All commands in the system, including functions, are based on the system clock. The system clock does not conflict with the real-time clock, and the two can even be different. This is of little help to common users, but is greatly enjoyed by Linux network administrators. Imagine a network covers multiple time zones and files on server A in time zone A need to be synchronized to server B in time zone B. The network administrator can merely change the system clock on server B to time zone A without changing the real-time clock on that server. After the file synchronization is completed, the administrator can change the system clock on server B back to time zone B.

Displaying the Current Date and Time

To display the current RTC date and time, run the following command as the root user:

```
hwclock
```

Example command output:

```
# hwclock
2015-08-17 Monday 14:34:42. -0.094973 second
```

Setting the Date and Time

To change the RTC date and time, run the following command as the root user:

```
hwclock --set --date "dd mmm yyyy HH:MM"
```

For example, to change the RTC time to 21:17, 21 October 2015, run the following command as the root user:

hwclock --set --date "21 Oct 2015 21:17" --utc

2.2 Using GUI

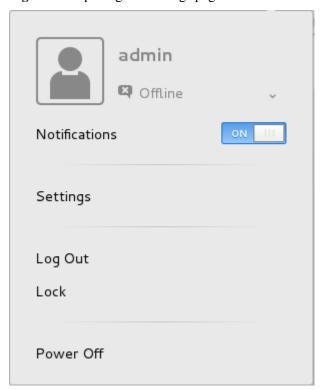
This topic guides you through configuring basic system options on graphical user interface (GUI).

- 2.2.1 Opening the Settings Page
- 2.2.2 Setting the Language
- 2.2.3 Setting the Keyboard Layout
- 2.2.4 Setting the Date and Time

2.2.1 Opening the Settings Page

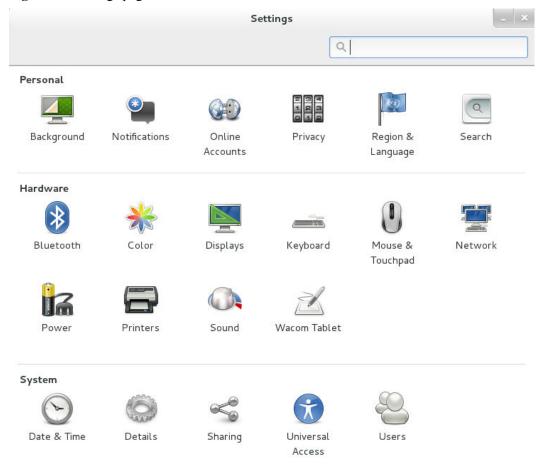
Click the user name in the upper right corner of desktop. On the displayed page, click **Settings**, as shown in **Figure 2-1**.

Figure 2-1 Opening the Settings page



The Settings page is displayed, as shown in Figure 2-2.

Figure 2-2 Settings page



2.2.2 Setting the Language

Click **Region & Language** in the **Personal** area of the **Settings page**. The **Region & Language** page is displayed, as shown in **Figure 2-3**.

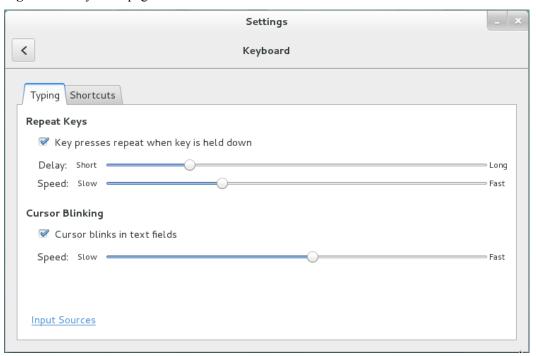
Figure 2-3 Region & Language page



2.2.3 Setting the Keyboard Layout

Click **Keyboard** in the **Hardware** area of the **Settings page**. The **Keyboard** page is displayed, as shown in **Figure 2-4**.

Figure 2-4 Keyboard page

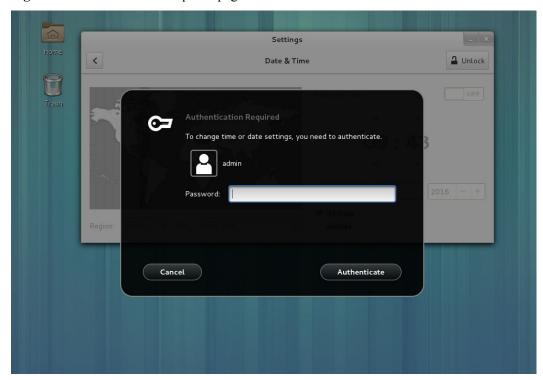


2.2.4 Setting the Date and Time

Click **Date & Time** in the **System** area of the **Settings page**. The **Date & Time** page is displayed.

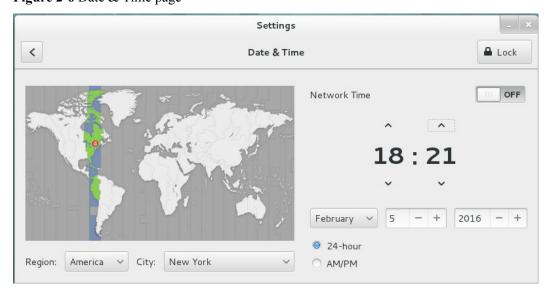
If you have logged in to EulerOS as a non-root user, before setting the date and time, you must click **Unlock** in the upper right corner of the **Date & Time** page and then type the admin password (or the root user password if no admin user is created at the time of OS installation), as shown in **Figure 2-5**.

Figure 2-5 Authentication Required page



After authentication, you can set the region, city, and time, as shown in Figure 2-6.

Figure 2-6 Date & Time page



3 User Management

In Linux, each common user has an account, including the user name, password, and home directory. There also exist special users created for specific purposes, and the most important special user is the admin account whose default user name is root. The concept of user group is introduced to make privilege management easier. Each user belongs to at least one user group.

The control of users and groups is a core element of EulerOS security management. This topic explains how to create multiple admin accounts and assign privileges to common users in graphical user interface and on command lines.

- 3.1 Adding a User
- 3.2 Modifying a User Account
- 3.3 Deleting a User
- 3.4 Using GUI
- 3.1 Adding a User
- 3.2 Modifying a User Account
- 3.3 Deleting a User
- 3.4 Using GUI

3.1 Adding a User

useradd Command

The useradd command is used to add a new user to EulerOS.

Table 3-1 describes common useradd command options.

Table 3-1 Common useradd command options

| Option | Description |
|------------|-------------------------------|
| -c comment | User's password file comment. |

| Option | Description |
|------------------|---|
| -d home dir | User's login directory. The default directory is /home/account name. |
| -e expire_date | Date (MM/DD/YY) on which the user's account will expire. |
| -f inactive_days | Number of days after the user's account expires until it is permanently disabled. If this option takes the value 0, the account is disabled immediately after it expires. If this option takes the value -1, the account is not be disabled after it expires. |
| -g initial_group | Group name or group number of the user's initial group. |
| -G | List of supplementary groups of the new account. |
| -M | Create the home directory automatically if it does not exist. |
| -n | Cancel the default settings in which the user group name is the same as the user name. |
| -r | Create a system account with a UID less than 500 and without a home directory. NOTE Use the -m option if you want to create a system account with a home directory. |
| -s shell | User's login shell. |
| -u uid | User ID of the user, which must be greater than 99. This value must be unique, unless the -o option is used. The value must be non-negative. Values 0 - 99 are reserved for system accounts and should not be assigned to users. |
| -D | Default useradd command option settings are displayed. |

User Information Files

The following files contain user account information:

- /etc/passwd: user account information
- /etc/shadow file: user account encryption information
- /etc/group file: group information

- /etc/defaut/useradd: default configurations
- /etc/login.defs: system wide settings
- /etc/skel: default directory that holds initial configuration files

Example

To create a user XXX, run the following command:

```
[root@localhost ~] # useradd XXX
```

NOTE

If no prompt is displayed, the user XXX is successfully created. After the user XXX is created, run the passwd command to assign a password to the user. A new account without a password will be banned.

To view information about the new user, run the id command:

To change the password of the user example, run the following command:

```
[root@localhost ~]# passwd user example
```

Then, type the password and confirm it as prompted:

```
Changing password for user user_example.

New password:

BAD PASSWORD:it is based on a dictionary word

Retype new password:

passwd:all authentication tokens updated successfully.
```

3.2 Modifying a User Account

usermod Command

The usermod command is used to modify information in the system account file. Most options of the usermod command are the same as those of the useradd command. **Table 3-2** describes the options specific to the usermod command.

Table 3-2 Options specific to usermod

| Option | Description |
|--------|---|
| -a | Append the user to the supplemental GROUPS mentioned by the -G option without removing him/her from other groups. |
| -L | Locks the user's account. |

Changing a Password

Common users can change their passwords using the passwd command. Only the admin is allowed to use the passwd usename command to change passwords for other users.

Changing User's Login Shell

Common users can change their login shell using either the chsh or usermod command. Only the admin is allowed to run the chsh usename command to change login shell for other users.

usermod command for changing user's shell:

```
usermod -s [new shell path] usename
```

For example, to change the shell of user_example to csh, run the following command:

```
[root@localhost ~]# usermod -s /bin/csh user example
```

Changing the Home Directory

```
usermod -d [new_home_directory] usename
```

For example, to change the home directory of user_example to /home/user_example, run the following command:

```
[root@localhost ~] #usermod -d /home/user_example user_example
```

To move the content in the current home directory to a new one, run the usermod command with the -m option:

```
usermod -d /new/home -m usename
```

Changing a UID

```
usermod -u UID usename
```

The usermod command can change a user's UID in all files and directories under the user's home directory. However, for files outside the user's home directory, their owners can only be changed using the chown command.

Changing Account Expiry Date

To change account expiry date, run the following command. A prerequisite for using this command is that a shadow password is in use.

```
usermod -e MM/DD/YY usename
```

3.3 Deleting a User

The userdel command is used to delete a user.

For example, to delete the user Test, run the following command:

```
[root@localhost ~]# userdel Test
```

If you need to also delete the user's home directory and all contents in the directory, run the userdel command with the -r option to delete them recursively.

\square NOTE

If a user has logged in to EulerOS, the user cannot be deleted unless you have first killed relevant processes.

3.4 Using GUI

Click Users in the System area of the Settings page to launch the Users page.

If you have logged in to EulerOS as a non-root user, before adding or deleting a user, you must click **Unlock** in the upper right corner of the **Users** page and then type the admin password (or the root user password if no admin user is created at the time of OS installation), as shown in **Figure 3-1**.

Figure 3-1 Authentication Required page



After the authentication is passed, click + or - in the lower left corner of the **Users** page to add or delete users.

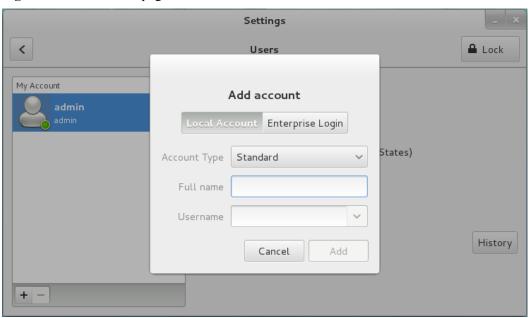
3.4.1 Adding a User

3.4.2 Deleting a User

3.4.1 Adding a User

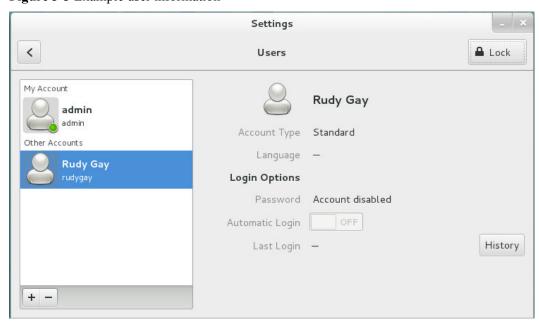
Click + in the lower left corner of the **Users** page to launch the **Add account** page, as shown in **Figure 3-2**.

Figure 3-2 Add account page



Specify the account type (standard or admin), full name, and user name. Then, click **Add**. Information about the added user is displayed, as shown in **Figure 3-3**.

Figure 3-3 Example user information



By default, the newly added user account is disabled and its login options need to be manually specified. To specify login options, click **Account disabled**, and on the displayed **Changing password** page, select the desired login option.

Changing password for Rudy Gay

Action
New password
Choose password at next login
Log in without a password
Enable this account

Show password

How to choose a strong password

Cancel
Change

Figure 3-4 Changing the password for a newly added user

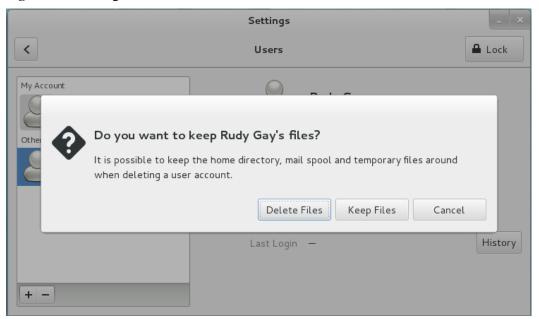
3.4.2 Deleting a User

Select the user you want to delete and click - in the lower left corner of the **Users** page. A message (see **Figure 3-5**) is then displayed, prompting you to confirm whether user files shall be deleted along with the user account.

NOTE

The user who is logging in to EulerOS cannot be deleted. Also, a common user is not allowed to delete the admin user if there is only one admin user.

Figure 3-5 Deleting a user



4 Software Package Management by Yum

Yum is a software package manager. Based on the RedHat package manager (RPM), Yum is able to automatically download RPM packages from specified servers (repositories) and install them. Yum performs automatic dependency management on packages you are updating, installing, or removing, and thus is able to automatically determine, fetch, and install all available dependent packages.

- 4.1 Configuring Yum
- 4.2 Managing Software Packages
- 4.3 Managing Software Package Groups
- 4.4 Checking for and Updating Software Packages
- 4.1 Configuring Yum
- 4.2 Managing Software Packages
- 4.3 Managing Software Package Groups
- 4.4 Checking for and Updating Software Packages

4.1 Configuring Yum

- **4.1.1 Modifying the Yum Configuration File**
- 4.1.2 Creating a Yum Repository
- 4.1.3 Adding, Enabling, and Disabling a Yum Repository

4.1.1 Modifying the Yum Configuration File

The main configuration file for yum is located at /etc/yum.conf. This file contains one mandatory [main] section, which allows you to set yum options that have global effect, and can also contain one or more [repository] sections, which allow you to set repository-specific options. Individual repositories are defined in .repo files in the /etc/yum.repos.d directory.

Configure Yum either using the yum.conf file under the /etc directory or by adding the .repo file under the /etc/yum.repos.d directory.

Setting the [Main] Section

The following is an example [main] section:

```
[main]
cachedir=/var/cache/yum
keepcache=0
debuglevel=2
logfile=/var/log/yum.log
pkgpolicy=newest
tolerant=1
exactarch=1
obsoletes=1
gpgcheck=1
plugins=1
installonly_limit=3
[comments abridged]
# PUT YOUR REPOS HERE OR IN separate files named file.repo
# in /etc/yum.repos.d
```

NOTE

For details about the complete [main] section, see yum.conf(5) in the online help of [main].

Table 4-1 Common options in the [main] section

| Option | Description |
|-------------------------|--|
| cachedir=/var/cache/yum | Yum's cache directory where downloaded RPM packages and databases are saved. |
| | Imagine you want to install a software package. Yum will download the target package from the base/packages folder in the cache directory and install it automatically. Once installed, the target package will not be automatically deleted but it can be manually deleted. |
| keepcache=1 | Determines whether Yum retains the cache of RPM packages and header files after a successful installation. Value: 0 or 1. The default value is 1 (retain the cache). |
| | If this option takes the value 1, the next time you want to install one of the RPM packages in the cache directory again, Yum will install it from the cache directory /var/ cache/yum without a need to first download it. |
| reposdir | Absolute path to the directory where .repo files are located. The default path is /etc/ yum.repos.d. |
| assumeyes=0 | Determines whether Yum automatically confirms RPM package installation. Value: 0 or 1. The default value is 0 (prompt for user confirmation). |

| Option | Description |
|-----------------------------|---|
| alwaysprompt=1 | Determines whether or not Yum always prompts for confirmation before installing an RPM package. Value: 0 or 1. The default value is 1 (always prompt for user confirmation). |
| retries=2 | The number of retries following a network connection error. Setting this option to 0 makes Yum retry forever. |
| debuglevel=2 | The level of details in the debug output produced by Yum. Value range: 1 - 10. A higher debug level causes Yum to display more detailed debug output. |
| logfile=/var/log/yum.log | Location of Yum log files. |
| pkgpolicy=newest | Software package selection policy in the event that multiple repositories hold the software package you want to install. Value: Newest (typical): Yum installs the latest version of the software package. |
| | Last: Yum places repository IDs in alphabetical order and installs the software package from the repository at the bottom of the alphabetical list. |
| distroverpkg=redhat-release | The package used by Yum to determine the version of the distribution. This can be any installed RPM package. The default package is redhat-release (for example, centos-release or rpmforge-release). |
| tolerant=1 | Whether Yum is tolerant of package errors on command lines. Value: 0 or 1. The default value is 0 (not tolerant). |
| | Imagine you request to install 1.i386.rpm, 2.i386.rpm, and 3.i386.rpm packages but 3.i386.rpm is already installed. Setting this option to 1 prevents Yum from reporting the error that 3.i386.rpm is already installed. |
| exactarch=1 | Determines whether Yum updates only the architectures of packages that you have installed. Value: 0 or 1. The default value is 1 (update architectures). For example, with the default value, Yum will not install an i686 package to update an i386 package. |
| obsoletes=1 | This option only has affect during an update. |

| Option | Description |
|------------------------------------|---|
| gpgcheck=1 | Determines whether Yum performs a GPG signature check on packages. Value: 0 or 1. The default value is 1 (enable a GPG signature check). |
| plugins=1 | A switch to enable or disable Yum plug-ins (for example, python). Value: 0 or 1 (enable). |
| metadata_expire=1800 exclude=····. | The metadata_expire option specifies the time (in seconds) after which metadata will expire. |
| | The exclude option allows you to exclude packages by keyword during installation or updating. The value is either a wildcard (for example, * or ?) or a space-delimited list of software packages such as theme packages or particular patches. |

Setting the [repository] Sections

The [repository] sections allow you to define individual Yum repositories. Each Yum repository must have a unique name. Otherwise, a conflict between repositories occurs. The following is a bare-minimum example of a [repository] section:

[repository]
name=repository_name
baseurl=repository_url

Table 4-2 Options in a [repository] section

| Option | Description |
|------------------------|---|
| name=repository_name | A string describing the repository. |
| baseurl=repository_url | Uniform resource locator (URL) to the directory where the repository is located. If the repository is available over Hypertext Transfer Protocol (HTTP), the URL is http://path/to/repo. |
| | If the repository is available over File Transfer Protocol (FTP), the URL is ftp://path/to/repo. If the repository is local to the machine, |
| | the URL is file:///path/to/local/repo. |

Viewing Current Configurations

To display the current values of global Yum options, run the following command:

```
yum-config-manager
```

To view the configurations of a particular section in the Yum configuration file, run the following command:

```
yum-config-manager section ...
```

You can also use a global regular expression to view the configurations of all matching sections.

```
yum-config-manager glob_expression...
```

For example, to view all configuration options and their values in the [main] section, run the following command:

4.1.2 Creating a Yum Repository

To create a Yum repository, perform the following steps:

- 1. Run the following command as the root user to install the createrepo package: yum install createrepo
- 2. Copy all packages that you want to have in your repository into one directory, such as /mnt/local_repo/:
- 3. Change to this directory. Then, run the following command to create the necessary metadata for your Yum repository, as well as the sqlite database for speeding up Yum operations:

```
createrepo --database /mnt/local_repo
```

4.1.3 Adding, Enabling, and Disabling a Yum Repository

This topic explains how to add, enable, and disable a repository by using the yum-configmanager command.

Adding a Yum Repository

To define a new repository, you can either add a [repository] section to the /etc/yum.conf file, or (recommended) add a .repo file in the //etc/yum.repos.d/ directory.

Yum repositories commonly provide their own .repo file. To add such a repository to your system, run the following command as the root user:

```
yum-config-manager --add-repo repository url
```

For example, to add a repository located at http://www.example.com/example.repo, run the following command:

Enabling a Yum Repository

To enable a particular repository or repositories, run the following command as the root user:

```
yum-config-manager --enable repository...
```

Alternatively, you can use a global regular expression to enable all matching Yum repositories:

```
yum-config-manager --enable glob expression...
```

For example, to enable example, example-debuginfo, and example-source repositories, run the following command with a global regular expression:

Disabling a Yum Repository

To disable a particular repository or repositories, run the following command as the root user:

```
yum-config-manager --disable repository...
```

Alternatively, you can use a global regular expression to disable all matching Yum repositories:

```
yum-config-manager --disable glob_expression...
```

4.2 Managing Software Packages

Yum allows you to perform a complete set of operations with software packages, including searching for packages, viewing information about them, installing and removing.

Searching for Software Packages

To search for RPM packages by name, abbreviation, or description, run the following command:

```
yum search term...
```

For example, to search for the packages that match "meld or kompare", run the following command:

```
$ yum search meld kompare
Loaded plugins: langpacks, langpacks, product-id, subscription-manager
Updating Red Hat repositories.
```

Listing Software Packages

To list information on all installed and available RPM packages, run the following command:

```
yum list all
```

To list the installed and available RPM packages that match a particular global regular expression, run the following command:

```
yum list glob expression...
```

For example, to list RPM packages with various ABRT add-ons and plug-ins, run the following command:

```
$ yum list abrt-addon\* abrt-plugin\*
Loaded plugins: langpacks, product-id, subscription-manager
Updating Red Hat repositories.
INFO:rhsm-app.repolib:repos updated: 0
Installed Packages
abrt-addon-ccpp.x86 64
                                            1.0.7-5.el6
                                            1.0.7-5.el6
abrt-addon-kerneloops.x86 64
                                                                   @rhel
abrt-addon-python.x86 64
                                            1.0.7-5.el6
                                                                   @rhel
abrt-plugin-bugzilla.x86 64
                                            1.0.7-5.el6
                                                                   @rhel
                                            1.0.7-5.el6
abrt-plugin-logger.x86 64
                                                                   @rhel
abrt-plugin-sosreport.x86 64
                                            1.0.7-5.el6
                                                                   @rhel
abrt-plugin-ticketuploader.x86 64
                                      1.0.7-5.el6
                                                                   @rhel
```

Displaying Software Package Information

To display information about one or more RPM packages, run the following command:

```
yum info package name...
```

For example, to display information about the abrt package, run the following command:

```
$ yum info httpd
Available Packages
Name : httpd
Arch : x86_64
Version : 2.4.6
Release : 40.4.h1
Size : 1.2 M
Repo : EulerOS-base
Summary : Apache HTTP Server
URL : http://httpd.apache.org/
License : ASL 2.0
Description : The Apache HTTP Server is a powerful, efficient, and extensible : web server.
```

Installing Software Packages

To install a single package and all of its non-installed dependencies, run the following command as the root user:

```
yum install package name
```

You can also install multiple packages simultaneously by appending their names as arguments. To do so, run the following command as the root user:

```
yum install package name package name...
```

For example, to install the sqlite package for the i686 architecture, run the following command:

```
# yum install sqlite.i686
```

Downloading Software Packages

At certain point of installation process, you are prompted to confirm the installation with the following message:

```
Total size: 1.2 M
Is this ok [y/d/N]:
...
```

If you select the d option, Yum will download the packages without installing them immediately. You can install these packages later in offline mode. By default, the downloaded packages are saved in the /var/cache/yum/\$basearch/\$releasever/packages/ directory.

Removing Software Packages

To uninstall a particular package and any packages that depend on it, run the following command as the root user:

```
yum remove package_name...
```

For example, to remove the totem package, run the following command:

```
# yum remove totem
```

4.3 Managing Software Package Groups

A package group is a collection of packages that serve a common purpose, for instance, System Tools. With Yum, you can perform an operation on a group of software packages simultaneously, saving time considerably.

Listing Software Package Groups

To view the number of installed groups, available groups, and available environment groups, run the following command with the summary option:

```
yum groups summary
```

Example command output:

```
$ yum groups summary
Loaded plugins: langpacks, product-id, subscription-manager
Available Environment Groups: 12
Installed Groups: 10
Available Groups: 12
```

To list all package groups and their group IDs, run the following command with the list ids option:

```
yum group list ids
```

To list a particular package group, for example, a package group related to the KDE desktop environment, run the following command:

```
$ yum group list ids kde\*
Available environment groups:
   KDE Plasma Workspaces (kde-desktop-environment)
Done
```

Displaying Software Package Group Information

To list mandatory and optional packages contained in a particular group, run the following command:

```
yum group info glob_expression...
```

For example, to display information about the LibreOffice package group, run the yum group info LibreOffice command.

```
$ yum group info LibreOffice
Loaded plugins: langpacks, product-id, subscription-manager
Group: LibreOffice
 Group-Id: libreoffice
 Description: LibreOffice Productivity Suite
 Mandatory Packages:
  =libreoffice-calc
 libreoffice-draw
   -libreoffice-emailmerge
  libreoffice-graphicfilter
  =libreoffice-impress
  =libreoffice-math
  =libreoffice-writer
  +libreoffice-xsltfilter
  Optional Packages:
  libreoffice-base
 libreoffice-pyuno
```

Installing a Software Package Group

Each software package group has a name and a groupid. You can install a package group by passing its group name or groupid to the group install command.

To install a software package group, run the following command as the root user:

```
yum group install "group name"
yum group install groupid
```

For example, to install a software package group related to the KDE desktop environment, run the following command:

```
# yum group install "KDE Desktop"
# yum group install kde-desktop
```

Removing a Software Package Group

To remove a software package group, run the yum group remove command with either its group name or groupid as the root user:

```
yum group remove group_name
yum group remove groupid
```

For example, to remove a software package group related to the KDE desktop environment, run the following command:

```
# yum group remove "KDE Desktop"
# yum group remove kde-desktop
```

4.4 Checking for and Updating Software Packages

Yum checks whether your system has any updates that wait to be applied. You can list the software packages that need to be updated and update them as a whole, or you can update a selected individual package.

Checking for Updates

To see which installed packages on your system have updates available, run the following command:

```
yum check-upd ate
```

Example command output:

```
# yum check-update
Loaded plugins: langpacks, product-id, subscription-manager
Updating Red Hat repositories.
INFO:rhsm-app.repolib:repos updated: 0
PackageKit-yum.x86_64 0.5.8-2.e16
PackageKit-yum.x86_64 0.5.8-2.e16
PackageKit-yum-plugin.x86_64 0.5.8-2.e16
glibc.x86_64 2.11 00.30
                                                                      rhel
                                                                       rhel
                                                                   rhel
                                                                     rhel
glibc-common.x86_64
kernel.x86_64
rpm.x86_64
                                        2.11.90-20.el6
                                       2.10.90-22
                                                                      rhel
                                      2.6.31-14.el6
                                        4.7.1-5.el6
                                                                      rhel
rpm-libs.x86 64
                                        4.7.1-5.el6
                                                                       rhel
rpm-python.x86_64
                                       4.7.1-5.el6
                                                                       rhel
yum.noarch
                                    3.2.24-4.el6
                                                                       rhel
```

Updating Software Packages

To update a single package, run the following command as the root user:

```
yum update package name
```

For example, to update the rpm package, run the yum update rpm command.

```
# yum update rpm
Loaded plugins: langpacks, product-id, subscription-manager
Updating EulerOS repositories.
INFO:rhsm-app.repolib:repos updated: 0
Setting up Update Process
Resolving Dependencies
--> Running transaction check
---> Package rpm.x86 64 0:4.11.1-3.el7 will be updated
 --> Processing Dependency: rpm = 4.11.1-3.el7 for package: rpm-
libs-4.11.1-3.el7.x86 64
--> Processing Dependency: rpm = 4.11.1-3.el7 for package: rpm-
python-4.11.1-3.el7.x86 64
 --> Processing Dependency: rpm = 4.11.1-3.el7 for package: rpm-
build-4.11.1-3.el7.x86_64
---> Package rpm.x86 64 0:4.11.2-2.el7 will be an update
--> Running transaction check
 --> Finished Dependency Resolution
Dependencies Resolved
                        Arch Version Repository Size
Updating:
               x86 64 4.11.2-2.el7 rhel 1.1 M
```

Similarly, it is possible to update a software package group by running the following command as the root user:

yum group update group_name

Updating All Software Packages and Their Dependencies

To update all software packages and their dependencies, run the following command as the root user:

yum update

5 Service Management

This topic describes how to manage your operating system and services using the systemd.

- 5.1 Introduction to systemd
- **5.2 Features**
- 5.3 Managing System Services
- 5.4 Changing a Runlevel
- 5.5 Shutting Down, Restarting, Suspending, and Hibernating the Operating System
- 5.1 Introduction to systemd
- 5.2 Features
- 5.3 Managing System Services
- 5.4 Changing a Runlevel
- 5.5 Shutting Down, Restarting, Suspending, and Hibernating the Operating System

5.1 Introduction to systemd

The systemd is a system and service manager for Linux operating systems. It is designed to be backward compatible with SysV and LSB init scripts, and provides a number of features such as Socket & D-Bus based activation of services, on-demand activation of daemons, system state snapshots, and mount & automount point management. With systemd, the service control logic and parallelization are refined.

Systemd Units

In systemd, the targets of most actions are units, which are resources systemd know how to manage. Units are categorized by the type of resources they represent and defined in unit configuration files. For example, the avahi.service unit represents the Avahi daemon and is defined in the avahi.service file. Table 5-1 lists available types of systemd units.

Table 5-1 Available types of systemd units

| Unit Type | File Extension | Description | | | | |
|----------------|----------------|---|--|--|--|--|
| Service unit | .service | A system service. | | | | |
| Target unit | .target | A group of systemd units. | | | | |
| Automount unit | .automount | A file system automount point. | | | | |
| Device unit | .device | A device file recognized by the kernel. | | | | |
| Mount unit | .mount | A file system mount point. | | | | |
| Path unit | .path | A file or directory in a file system. | | | | |
| Scope unit | .scope | An externally created process. | | | | |
| Slice unit | slice | A group of hierarchically organized units that manage system processes. | | | | |
| Snapshot unit | .snapshot | A saved state of the systemd manager. | | | | |
| Socket unit | .socket | An inter-process communication socket. | | | | |
| Swap unit | .swap | A swap device or a swap file. | | | | |
| Timer unit | .timer | A systemd timer. | | | | |

All available types of systemd units are located in one of the following directories listed in **Table 5-2**.

Table 5-2 Locations of available systemd units

| Directory | Description |
|--------------------------|--|
| /usr/lib/systemd/system/ | Systemd units distributed with installed RPM packages. |
| /run/systemd/system/ | Systemd units created at runtime. |
| /etc/systemd/system/ | Systemd units created and managed by the system administrator. |

5.2 Features

Fast Activation

The systemd provides more aggressive parallelization than UpStart. The use of Socket- and D-Bus based activation reduces the time required to boot the operating system.

To accelerate system boot, systemd seeks to:

- Activate only the necessary processes
- Activate as many processes as possible in parallel

UpStart are endeavoring to do the same thing with an event-triggered mechanism. A service is not started until a trigger event occurs and it can be activated together with irrelevant services.

On-Demand Activation

SysVinit is a type of init system designed prior to systemd. During initialization, SysVinit activates all the possible background service processes that might be used, although some of them, such as CUPS and SSHD, are rarely or even never used during system runtime. Users have to wait for login until all these service processes are activated. The drawbacks in SysVinit are obvious: slow system boot and a waste of system resources in activating unnecessary service processes.

Things turn around with systemd. A service can be activated on demand, and deactivated when it is no longer in use.

Service Life Cycle Management by CGroups

An important role of an init system is to track and manage the life cycle of services, and start/stop them freely. However, it is more difficult than you could ever imagine to encode an init system into stopping services freely.

Things are made simpler with CGroups, which has long been used to manage system resource quotas. The ease of use comes largely from its file-system-like user interface. When a parent service creates a child service, the latter inherits all attributes of the control group to which the parent service belongs. This means that all relevant services are put into the same control group. The systemd can find the PIDs of all relevant services simply by traversing their control group and then stop them one by one.

Mount and Automount Point Management

Traditional Linux systems use the /etc/fstab file to manage file system mount points. These mount points are automatically mounted at system boot time and usually are critical directories, such as the HOME directory. Like SysVinit, systemd also monitors and manages mount points so that they can be automatically mounted at system boot time. In systemd, you can continue to use the /etc/fstab file to manage mount points.

There are times when you need to mount or unmount on demand. This is traditionally achieved using the autofs service.

The systemd allows automatic mount without a need to install autofs.

Transactional Dependency Management

System boot involves a host of separate jobs, some of which may be dependent on each other. For example, a network file system (NFS) can be mounted only after network connectivity is activated. The systemd can run a large number of dependent jobs in parallel, but not all of them. Looking back to the NFS example, it is impossible to mount NFS and activate network at the same time. Before running a job, systemd calculates its dependencies, creates a temporary transaction, and verifies that this transaction is consistent (all relevant services can be activated without any dependency on each other).

Compatibility with SysV Init Scripts

The systemd differs from its predecessor in configuration mode and application development requirements, but is still compatible with its predecessor considering that no Linux distribution would be willing to replace the current init system with systemd at the cost of overhauling its service code.

The compatibility between systemd and SysV and LSB init scripts allows you to upgrade your system to systemd without any changes to existing services or processes, making it easier for systemd to be widely accepted by users.

System State Snapshots and System Restoration

System state varies constantly because services can be activated on demand at any given point in time. The systemd can temporarily save the current state of your operating system or restore a previous state of the operating system from a dynamically created snapshot.

Imagine a system snapshot is created while services A and B are running, and then service A is stopped and some system changes (such as activation of service C) are applied. With the system snapshot, you can return your operating system to the state in which services A and B were running. Snapshot-based restoration is very helpful in debugging scenarios — you can undo any debugging operations when the debug is completed.

5.3 Managing System Services

The systemd provides the systemctl command to start, stop, restart, view, enable, and disable system services.

Comparison Between SysVinit and systemd Commands

The service and chkconfig commands from SysVinit serve similar purpose as the systemctl command from systemd. Note that service and chkconfig commands are included in systemd only for compatibility reasons and should be avoided.

Table 5-3 Comparison between SysVinit and systemd commands

| SysVinit Command | systemd Command | Description |
|---------------------|-------------------------------|---------------------|
| service foo start | systemctl start foo.service | Starts a service. |
| service foo stop | systemctl stop foo.service | Stops a service. |
| service foo restart | systemctl restart foo.service | Restarts a service. |

| SysVinit Command | systemd Command | Description | | |
|-------------------------|---|--|--|--|
| service foo reload | systemctl reload foo.service | Reloads a configuration file without interrupting an operation. | | |
| service foo condrestart | systemctl condrestart foo.service | Restarts a service only if it is running. | | |
| service foo status | systemctl status foo.service | Checks if a service is running. | | |
| chkconfig foo on | systemctl enable foo.service | Enables a service when the service activation time arrives or a trigger condition for enabling the service is met. | | |
| chkconfig foo off | systemctl disable foo.service | Disables a service when the service activation time arrives or a trigger condition for disabling the service is met. | | |
| chkconfig foo | systemctl is-enabled foo.service | Checks whether a service is enabled. | | |
| chkconfig –list | systemctl list-unit-files type=service | Lists all services in each runlevel and checks whether they are enabled. | | |
| chkconfig foo –list | ls /etc/systemd/system/ *.wants/foo.service | Lists the runlevels in which a service is enabled and those in which the service is disabled. | | |
| chkconfig foo –add | systemctl daemon-reload | Reloads the systemd process. Used when you need to create a service file or change settings. | | |

Listing Services

To list all currently loaded services, run the following command:

systemctl list-units --type service

To list all services regardless of whether they are loaded, run the following command (with the all option):

systemctl list-units --type service --all

Example list of all currently loaded services:

\$ systemctl list-units --type service

```
UNIT
abrt-ccpp.service
abrt-oops.service
abrt-vmcore.service
                               LOAD ACTIVE SUB DESCRIPTION
                               loaded active exited Install ABRT coredump hook
                              loaded active running ABRT kernel log watcher
                                loaded active exited Harvest vmcores for ABRT
                               loaded active running ABRT Xorg log watcher
abrt-xorg.service
abrtd.service
                               loaded active running ABRT Automated Bug
Reporting Tool
systemd-vconsole-setup.service loaded active exited Setup Virtual Console
tog-pegasus.service
                                loaded active running OpenPegasus CIM Server
LOAD = Reflects whether the unit definition was properly loaded.
ACTIVE = The high-level unit activation state, i.e. generalization of SUB.
SUB = The low-level unit activation state, values depend on unit type.
46 loaded units listed. Pass --all to see loaded but inactive units, too.
To show all installed unit files use 'systemctl list-unit-files'
```

Displaying Service Status

To display the status of a service, run the following command:

```
systemctl status name.service
```

Table 5-4 describes the parameters in the command output.

Table 5-4 Output parameters

| Parameter | Description |
|-----------|--|
| Loaded | Information on whether the service has been loaded, the absolute path to the service file, and a note of whether the service is enabled. |
| Active | Information on whether the service is running and a time stamp. |
| Main PID | PID of the service. |
| Status | Additional information about the service. |
| Process | Additional information about related processes. |
| CGroup | Additional information about related control groups. |

To verify whether a particular service is running, run the following command:

```
systemctl is-active name.service
```

Similarly, to determine whether a particular service is enabled, run the following command:

```
systemctl is-enabled name.service
```

For example, to display the status of gdm.service, run the systemctl status gdm.service command.

```
# systemctl status gdm.service
gdm.service - GNOME Display Manager
Loaded: loaded (/usr/lib/systemd/system/gdm.service; enabled)
Active: active (running) since Thu 2013-10-17 17:31:23 CEST; 5min ago
Main PID: 1029 (gdm)
```

Starting a Service

To start a service, run the following command as the root user:

```
systemctl start name.service
```

For example, to start the httpd service, run the following command:

```
# systemctl start httpd.service
```

Stopping a Service

To stop a service, run the following command as the root user:

```
systemctl stop name.service
```

For example, to stop the bluetooth service, run the following command:

```
# systemctl stop bluetooth.service
```

Restart a Service

To restart a service, run the following command as the root user:

```
systemctl restart name.service
```

This command stops the selected service in the current session and immediately starts it again. If the selected service is not running, this command starts it too.

For example, to restart the bluetooth service, run the following command:

```
# systemctl restart bluetooth.service
```

Enabling a Service

To configure a service to start automatically at system boot time, run the following command as the root user:

```
systemctl enable name.service
```

For example, to configure the httpd service to start automatically at system boot time, run the following command:

```
# systemctl enable httpd.service
ln -s '/usr/lib/systemd/system/httpd.service' '/etc/systemd/system/multi-
user.target.wants/httpd.service'
```

Disabling a Service

To prevent a service from starting automatically at system boot time, run the following command as the root user:

```
systemctl disable name.service
```

For example, to prevent the bluetooth service from starting automatically at system boot time, run the following command:

```
# systemctl disable bluetooth.service
rm '/etc/systemd/system/dbus-org.bluez.service'
rm '/etc/systemd/system/bluetooth.target.wants/bluetooth.service'
```

5.4 Changing a Runlevel

Targets and Runlevels

In systemd, the concept of runlevels has been replaced with systemd targets to improve flexibility. For example, you can inherit an existing target and turn it into your own target by adding other services. The table below provides a complete list of runlevels and their corresponding systemd targets.

Table 5-5 Mapping between runlevels and targets

| Runlevel | systemd Target | Description | | | |
|----------|---|---|--|--|--|
| 0 | runlevel0.target, poweroff.target | The operating system is powered off. | | | |
| 1 | runlevel1.target, rescue.target | The operating system is in single user mode. | | | |
| 2 | runlevel2.target, multi- user.target | The operating system is in user-defined or domain-specific runlevel (by default, it is equivalent to runlevel 3). | | | |
| 3 | runlevel3.target, multi- user.target | The operating system is in non-graphical multi-user mode, and can be accessed from multiple consoles or networks. | | | |
| 4 | runlevel4.target, multi- user.target | The operating system is in user-defined or domain-specific runlevel (by default, it is equivalent to runlevel 3). | | | |
| 5 | runlevel5.target, graphical.target | The operating system is in graphical multi-user mode. | | | |
| 6 | runlevel6.target, reboot.target | The operating system is rebooted. | | | |

Viewing the Default Target

To determine which target is used by default, run the following command:

systemctl get-default

Example command output:

```
$ systemctl get-default
graphical.target
```

Viewing the Current Target

To list all currently loaded targets, run the following command:

```
systemctl list-units --type target
```

Example command output:

```
$ systemctl list-units --type target
UNIT LOAD ACTIVE SUB DESCRIPTION basic.target loaded active active Basic System
cryptsetup.target loaded active active Encrypted Volumes getty.target loaded active active Login Prompts graphical.target loaded active active Graphical Interface
                          loaded active active Graphical Interface
local-fs-pre.target loaded active active Local File Systems (Pre)
loaded active active Network
network.target
                         loaded active active Paths
paths.target
remote-fs.target loaded active active Remote File Systems sockets.target loaded active active Sockets sound.target loaded active active Sound Card
spice-vdagentd.target loaded active active Agent daemon for Spice guests
swap.target loaded active active Swap
sysinit.target loaded active active System Initialization
time-sync.target loaded active active System Initialization times.target loaded active active Times
LOAD = Reflects whether the unit definition was properly loaded.
ACTIVE = The high-level unit activation state, i.e. generalization of SUB.
SUB = The low-level unit activation state, values depend on unit type.
17 loaded units listed. Pass --all to see loaded but inactive units, too.
To show all installed unit files use 'systemctl list-unit-files'.
```

Changing the Default Target

To change the default target, run the following command as the root user:

```
systemctl set-default name.target
```

Example command output:

```
# systemctl set-default multi-user.target
rm '/etc/systemd/system/default.target'
ln -s '/usr/lib/systemd/system/multi-user.target' '/etc/systemd/system/
default.target'
```

Changing the Current Target

To change the current target, run the following command as the root user:

```
ssystemctl isolate name.target
```

Example command output:

```
# systemctl isolate multi-user.target
```

Changing to Rescue Mode

To change the operating system to rescue mode, run the following command as the root user:

```
systemctl rescue
```

This command is similar to systemctl isolate rescue target, but it also sends an informative message to all login users. To prevent systemd from sending this message, run this command with the --no-wall option:

```
systemctl --no-wall rescue
```

For example:

```
# systemctl rescue

Broadcast message from root@localhost on pts/0 (Fri 2013-10-25 18:23:15 CEST):

The system is going down to rescue mode NOW!
```

Changing to Emergency Mode

To change the operating system to emergency mode, run the following command as the root user:

```
systemctl emergency
```

This command is similar to systemctl isolate emergency.target, but it also sends an informative message to all login users. To prevent systemd from sending this message, run this command with the --no-wall option:

```
systemctl --no-wall emergency
```

5.5 Shutting Down, Restarting, Suspending, and Hibernating the Operating System

systemctl Command

The systemd uses the systemctl command instead of old Linux system management commands to shut down, restart, suspend, and hibernate the operating system. Although old Linux system management commands are still available in systemd for compatibility reasons, but it is advised that you use systemctl when possible.

Table 5-6 Mapping between old Linux system management commands and systemetl

| Old Command | systemctl Command | Description | | | |
|-------------------|------------------------|---|--|--|--|
| halt | systemctl halt | Shuts down the operating system. | | | |
| poweroff | systemctl poweroff | Powers off the operating system. | | | |
| reboot | systemctl reboot | Reboots the operating system. | | | |
| pm-suspend | systemctl suspend | Suspends the operating system. | | | |
| pm-hibernate | systemctl hibernate | Hibernates the operating system. | | | |
| pm-suspend-hybrid | systemctl hybrid-sleep | Hibernates and suspends the operating system. | | | |

Shutting Down the Operating System

To shut down the system and power off the operating system, run the following command as the root user:

systemctl poweroff

To shut down the operating system without powering it off, run the following command as the root user:

systemctl halt

By default, running either of these commands causes systemd to send an informative message to all login users. To prevent systemd from sending this message, run the selected command with the --no-wall option:

systemctl --no-wall poweroff

Restarting the Operating System

To restart the operating system, run the following command as the root user:

systemctl reboot

Running this command causes systemd to send an informative message to all login users. To prevent systemd from sending this message, run this command with the --no-wall option:

systemctl --no-wall reboot

Suspending the Operating System

To suspend the operating system, run the following command as the root user:

systemctl suspend

Hibernating the Operating System

To hibernate the operating system, run the following command as the root user:

systemctl hibernate

To suspend and hibernate the operating system, run the following command as the root user:

systemctl hybrid-sleep

6 Process Management

This topic explains how Linux kernel manages processes. It also provides examples to help you better understand common process control commands, at and cron services, as well as process query commands.

- **6.1 Managing System Processes**
- **6.2 Viewing Processes**
- 6.1 Managing System Processes
- 6.2 Viewing Processes

6.1 Managing System Processes

In most cases, the operating system comes with only one CPU and one main memory, but it may have multiple tier-2 disks and input/output (I/O) devices. It is impossible for the operating system to take care of only one user at a given point in time. Therefore, users have to share resources, but it appears to users that they are exclusively occupying resources. This is achieved thanks to the use of a task queue. The operating system places user tasks, OS tasks, emailing, print tasks, and other pending tasks in the queue and schedules the tasks according to predefined rules. In this topic, you will know how the operating system manages processes.

- **6.1.1 Starting a Process Manually**
- 6.1.2 Scheduling a Process
- 6.1.3 Suspending/Resuming a Process

6.1.1 Starting a Process Manually

6.1.2 Scheduling a Process

The time-consuming and resource-demanding part of maintenance work is often performed at late night. You can arrange relevant processes to get started at the scheduled time instead of staying up all night. Here, we will explain the process scheduling commands.

6.1.2.1 Using the at Command to Run Processes at the Scheduled Time

Function

The at command is used to run a batch of processes (a series of commands) at the scheduled time or time+date.

Syntax of the at command:

```
at [-V] [-q queue] [-f filename] [-mldbv] time at -cjob[job...]
```

Time Format

The scheduled time can be in any of the following formats:

- hh:mm today: If hh:mm is earlier than the current time, the selected commands will be run at hh:mm the next day.
- midnight, noon, teatime (typically at 16:00), or the like
- 12-hour format followed by am or pm
- Time + date (month day, mm/dd/yy, or dd.mm.yy)

The scheduled time can also be relative time. For example, now+N minutes, hours, days, or weeks. Further, the scheduled time can be words like today, tomorrow, or the like.

Imagine the current time is 12:30 June 7 2015 and you want to run a command at 4:30 pm. The scheduled time in the at command can be any of the following:

```
at 4:30pm
at 16:30
at 16:30 today
at now+4 hours
at now+ 240 minutes
at 16:30 7.6.15
at 16:30 Jun 7
```

Absolute time in 24-hour format, such as at 16:30 6/7/15, is recommended.

Privileges

Only commands from standard input or from the file specified by the -f option can be scheduled by the at command to be executed. If the su command is executed to switch the operating system from user A to user B and then the at command is executed at the shell prompt of user B, the at command execution result is sent to user B.

For example, to run the slocate -u command at 10 am on 8 June 2015, perform the following steps:

- 1. Type **at 10 : 00 6/8/15** at the shell prompt.
- 2. When the at> prompt appears, type **slocate -u** and press Enter.
- 3. Repeat substep 2 to add other commands that need to be run at 10 am on 8 June 2015. Then, press Ctrl+d to exit the at command.

```
# at 10 : 00 6/8/15
warning:commands will be executed using (in order) a) $SHELL b) login shell
c) /bin/sh
at> slocate -u
at>
```

```
[1] + Stopped at 10:00 6/8/15
```

The administrator is authorized to run the at command unconditionally. For other users, their privilege to run the at command is defined in /etc/at.allow and /etc/at.deny files.

6.1.2.2 Using the cron Service to Run Commands Periodically

The at command can run commands at the scheduled time but only once. If you need to run commands repeatedly, the cron service is a good helper.

Cron Service

Each user has a crontab file. This file contains periodic commands and the command execution interval. The file name is the same as the user name, which is defined in the /etc/ passwd file. For example, the crontab file of the globus user is /var/spool/cron/globus. The cron service searches the /var/spool/cron directory every minute for crontab files and loads the search results into memory to execute the commands in the crontab files. Command execution results are then mailed to users specified by the environment variable MAILTO in the /etc/ crontab file.

If no crontab files are found, the cron service enters sleep mode and releases system resources. One minute later, the cron service is awaken to repeat the search work and command execution.

The cron service also reads the cron configuration file /etc/crontab every minute.

The cron service, once started, does not require manual intervention except when you need to replace periodic commands with new ones.

crontab Command

The crontab command is used to install, edit, remove, list, and perform other operations on crontab files.

Here are common crontab command options:

- crontab -u //Set the cron service of a user. This option is required only when the crontab command is run by the root user.
- crontab -1 //List details of the cron service of a user.
- crontab -r //Remove the cron service of a user.
- crontab -e //Edit the cron service of a user.

For example, to list cron service settings of the root user, run the following command:

```
crontab -u root -l
```

crontab Files

Format of each line in a crontab file:

```
minute hour day-of-month month-of-year day-of-week commands
```

Each line in a crontab file consists of 6 fields separated by space or space tab.

Table 6-1 Field description

| Field | Description |
|---------------|---|
| minute | The minute of the hour at which commands will be executed. Value range: 0 - 59. |
| hour | The hour of the day at which periodic commands will be executed. Value range: 0 - 23. |
| day-of-month | The day of month at which periodic commands will be executed. Value range: 1 - 31. |
| month-of-year | The month of year at which periodic commands will be executed. Value range: 1 - 12. |
| day-of-week | The day of week at which periodic commands will be executed. Value range: 0 - 6. |
| commands | Periodic commands. |

The fields cannot be left unspecified. In addition to numerical values, the following special symbols are allowed:

- Asterisk (*): a wildcard value.
- Forward slash (/): followed by a numeral N to indicate that commands will be executed at a regular interval of N.
- Hyphen (-): used with a range.
- Comma (,): used to separate discrete numbers.

For example, to allow the operating system to add sleepy to the /tmp/test.txt file every two hours from 11 pm to 08 am, add the following line in a crontab file:

```
* 23-8/2 * * * echo"sleepy" >> /tmp/test.txt
```

Each time the cron service settings of a user are edited, the cron service generates in the /var/ spool/cron directory a crontab file named after the user. The crontab file can be edited only using the crontab -e command. Alternatively, the user can create a new file and run the crontab *filename* command to import its cron settings into the new file.

For example, to create a crontab file for the globus user, perform the following steps:

- 1. Create a new file using any text editor. Add the commands that need to be executed periodically and the command execution interval to the new file. In this example, the new file is ~/globus.cron.
- 2. Run the following command to install the new file as the crontab file of the globus user:

After the new file is installed, you will find a file named globus in the /var/spool/cron directory.

NOTE

Do not restart the cron service after a crontab file is modified, because the cron service, once started, reads the crontab file every minute to check whether there are commands that need to be executed periodically.

/etc/crontab File

A crontab file contains user-specific commands, whereas the /etc/crontab file contains system-wide commands. By reading the /etc/crontab file every minute, the cron service finds whether there are system-wide commands waiting to be executed periodically. An absolute path to the commands shall be provided. Example /etc/crontab file

```
SHELL=/bin/sh
PATH=/usr/bin:/usr/sbin:/bin:/usr/lib/news/bin
MAILTO=root //Send an email to the root user if a command output is generated
or an error occurs in executing the commands
HOME=/
 # run-parts
01 * * * * root run-parts /etc/cron.hourly
                                              //Execute the scripts in /etc/
cron.hourly once every hour
                                            //Execute the scripts in /etc/
02 4 * * * root run-parts /etc/cron.daily
cron.daily once every day
22 4 * * 0 root run-parts /etc/cron.weekly
                                               //Execute the scripts in /etc/
cron.weekly once every week
42 4 1 * * root run-parts /etc/cron.monthly
                                                  //Execute the scripts in /etc/
cron.monthly once every month
```

NOTE

Periodic commands can be listed in either of the following formats: (1) command names; (2) run-parts directory where periodic commands are located.

6.1.3 Suspending/Resuming a Process

To suspend a foreground process, press Ctrl+Z. After you press Ctrl+Z, the cat command is suspended together with the foreground process you wish to suspend. You can use the jobs command instead to display a list of shell jobs, including their job names, IDs, and status.

To resume a process in foreground or background, run the fg or bg command, respectively. The process then starts from where it paused previously.

6.2 Viewing Processes

Linux is a multi-task system and needs to get process information during process management. Multiple commands are available to view processes.

who Command

The who command is used to display system user information. For example, before running the talk command to establish instant communication with another user, you need to run the who command to determine whether the target user is online. As another example, the system administrator can run the who command to learn what each login user is doing at the current time. The who command is widely seen in system administration since it is easy to use and can return a comprehensive set of accurate user information.

The following is an example output of the who command, where system users and their status are displayed:

```
# who
admin tty1 Jul 28 15:55
admin pts/0 Aug 5 15:46 (9.1.0.110)
admin pts/2 Jul 29 19:52 (9.1.0.110)
root pts/3 Jul 30 12:07 (9.1.0.110)
root pts/4 Jul 31 10:29 (9.1.0.144)
root pts/5 Jul 31 14:52 (9.1.0.11)
root pts/6 Aug 6 10:12 (9.1.0.234)
root pts/8 Aug 6 11:34 (9.1.0.234)
```

ps Command

The ps command is used to display process information, including which processes are running, terminated, resource-hungry, or stay as zombies.

A common scenario is using the ps command to monitor background processes, which do not interact with your screen, keyboard, and other I/O devices. **Table 6-2** lists the common ps command options.

Table 6-2 Common ps command options

| Option | Description |
|--------|--|
| -e | Displays all processes. |
| -f | Full output format. |
| -h | Hides column headings in the listing of process information. |
| -1 | Long output format. |
| -W | Wide output format. |
| -a | Lists all processes on a terminal, including those of other users. |
| -r | Lists only running processes. |
| -X | Lists all processes without controlling terminals. |

For example, to list all processes on a terminal, run the following command:

```
# ps -a
PID TTY TIME CMD

12175 pts/6 00:00:00 bash

24526 pts/0 00:00:00 vsftpd

29478 pts/5 00:00:00 ps

32461 pts/0 1-01:58:33 sh
```

top Command

Both the top and the ps commands can display a list of currently running processes, but the top command allows you to update the displayed list of processes repeatedly with the press of a button. If the top command is executed in foreground, it exclusively occupies foreground until it is terminated.

The top command provides real-time visibility into system processor status. You can sort the list of CPU tasks by CPU usage, memory usage, or task execution time. Extensive customization of the display, such as choice of columns or sorting method, can be achieved using interactive commands or the customization file.

Figure 6-1 provides an example output of the top command.

Figure 6-1 Example command output

| ton - | 19.0 | 4.08 110 | 9 das | 19 3 | • 09 | 8 1184 | amo | load | aver | age: 2 17 | , 2.08, 2.06 |
|--------|------|-----------|-------|---------|--------|--------|-----|-------|------|-----------|--------------|
| | | total, | | running | | | | | stop | | zombie |
| Cpu(s) | | | | | | | | | | 0.0%hi, | |
| Mem: | | 9983M to | | | 777M 1 | | | | free | | 7M buffers |
| Swap: | | 2053M to | | | | ised, | | | free | | 6M cached |
| Duap. | | 200011 00 | 041/ | | 1011 | | | 20101 | | , 1202 | or odolica |
| PID | USER | PR | NI | VIRT | RES | SHR | S | %CPU | %MEM | TIME+ | COMMAND |
| 32757 | root | 20 | 0 | 4462m | 3.0g | 5440 | S | 100 | 15.3 | 1542:40 | qemu-kvm |
| 32461 | root | 20 | 0 | 11580 | 1380 | 1120 | R | 100 | 0.0 | 1563:47 | sh |
| 31437 | root | 20 | 0 | 4626m | 2.4g | 5436 | R | 4 | 12.1 | 14:36.89 | qemu-kvm |
| 29553 | root | 20 | 0 | 17256 | 1392 | 932 | R | 0 | 0.0 | 0:00.02 | top |
| 31438 | root | 20 | 0 | 0 | 0 | 0 | S | 0 | 0.0 | 0:12.80 | vhost-31437 |
| 32758 | root | 20 | 0 | 0 | 0 | 0 | S | 0 | 0.0 | 0:25.21 | vhost-32757 |
| 1 | root | 20 | 0 | 10540 | 796 | 748 | S | 0 | 0.0 | 0:04.59 | init |
| 2 | root | 20 | 0 | 0 | 0 | 0 | S | 0 | 0.0 | 0:00.00 | kthreadd |
| 3 | root | 20 | 0 | 0 | 0 | 0 | S | 0 | 0.0 | 0:01.64 | ksoftirqd/0 |
| 6 | root | RT | 0 | 0 | 0 | 0 | S | 0 | 0.0 | 0:01.08 | migration/0 |
| 7 | root | RT | 0 | 0 | 0 | 0 | S | 0 | 0.0 | 0:01.66 | watchdog/0 |
| 8 | root | RT | 0 | 0 | 0 | 0 | S | 0 | 0.0 | 0:01.09 | migration/1 |
| 9 | root | 20 | 0 | 0 | 0 | 0 | S | 0 | 0.0 | 0:05.58 | kworker/1:0 |
| 10 | root | 20 | 0 | 0 | 0 | 0 | S | 0 | 0.0 | 0:01.31 | ksoftirqd/1 |
| 11 | root | 20 | 0 | 0 | 0 | 0 | S | 0 | 0.0 | 0:50.48 | kworker/0:1 |
| 12 | root | RT | 0 | 0 | 0 | 0 | S | 0 | 0.0 | 0:01.27 | watchdog/1 |
| 13 | root | RT | 0 | 0 | 0 | 0 | S | 0 | 0.0 | 0:01.64 | migration/2 |
| 14 | root | 20 | 0 | 0 | 0 | 0 | S | 0 | 0.0 | 0:00.00 | kworker/2:0 |
| 15 | root | 20 | 0 | 0 | 0 | 0 | S | 0 | 0.0 | 1:01.89 | ksoftirqd/2 |
| 16 | root | RT | 0 | 0 | 0 | 0 | S | 0 | 0.0 | | watchdog/2 |
| 17 | root | RT | 0 | 0 | 0 | 0 | R | 0 | 0.0 | 0:01.12 | migration/3 |
| 18 | root | 20 | 0 | 0 | 0 | 0 | S | 0 | 0.0 | 0:00.00 | kworker/3:0 |
| 19 | root | 20 | 0 | 0 | 0 | 0 | S | 0 | 0.0 | 0:22.84 | ksoftirqd/3 |
| | root | | | 0 | 0 | | S | 0 | 0.0 | | watchdog/3 |
| | root | | 0 | 0 | 0 | | S | 0 | 0.0 | | migration/4 |
| | root | | | 0 | 0 | | S | 0 | 0.0 | | kworker/4:0 |
| 23 | root | 20 | 0 | 0 | 0 | | S | 0 | 0.0 | 0:00.01 | ksoftirqd/4 |
| 24 | root | RT | 0 | 0 | 0 | 0 | S | 0 | 0.0 | 0:01.29 | watchdog/4 |

kill Command

The kill command is used to terminate a process regardless of whether the process is running in foreground or background. It differs from the combo key Ctrl+c, which can terminate only foreground processes. The reason for terminating a background process can be heavy use of CPU resources or deadlock.

The kill command sends a signal to terminate running processes. By default, the TERM signal is used. The TERM signal terminates all processes incapable of capturing the TERM signal. To terminate a process capable of capturing the TERM signal, use the KILL signal (signal ID: 9) instead.

Two types of syntax of the kill command:

```
kill [-s signal | -p] [-a] PID...
kill -l [signal]
```

The process ID is retrieved from the ps command. The -s option indicates the signal sent to terminate processes. The -p option indicates the ID of process that will be terminated.

For example, to terminate the process with ID 1409, run the following command:

```
# kill -9 1409
```

Example output of the kill command with the -l option

```
# kill -1
 1) SIGHUP? 2) SIGINT? 3) SIGQUIT? 4) SIGILL
 5) SIGTRAP? 6) SIGABRT? 7) SIGBUS? 8) SIGFPE
 9) SIGKILL?10) SIGUSR1?11) SIGSEGV?12) SIGUSR2
13) SIGPIPE?14) SIGALRM?15) SIGTERM?16) SIGSTKFLT
17) SIGCHLD?18) SIGCONT?19) SIGSTOP?20) SIGTSTP
21) SIGTTIN?22) SIGTTOU?23) SIGURG?24) SIGXCPU
25) SIGXFSZ?26) SIGVTALRM?27) SIGPROF?28) SIGWINCH
29) SIGIO?30) SIGPWR?31) SIGSYS?34) SIGRTMIN
35) SIGRTMIN+1?36) SIGRTMIN+2?37) SIGRTMIN+3?38) SIGRTMIN+4
39) SIGRTMIN+5?40) SIGRTMIN+6?41) SIGRTMIN+7?42) SIGRTMIN+8
43) SIGRTMIN+9?44) SIGRTMIN+10?45) SIGRTMIN+11?46) SIGRTMIN+12
47) SIGRTMIN+13?48) SIGRTMIN+14?49) SIGRTMIN+15?50) SIGRTMAX-14
51) SIGRTMAX-13?52) SIGRTMAX-12?53) SIGRTMAX-11?54) SIGRTMAX-10
55) SIGRTMAX-9?56) SIGRTMAX-8?57) SIGRTMAX-7?58) SIGRTMAX-6
59) SIGRTMAX-5:60) SIGRTMAX-4:61) SIGRTMAX-3:62) SIGRTMAX-2
```

7_{kbox}

- 7.1 Overview
- 7.1 Overview
- 7.2 Functions
- 7.2 Functions
- 7.3 Kbox Operation Methods
- 7.3 Kbox Operation Methods
- 7.4 Viewing Kbox Information
- 7.4 Viewing Kbox Information
- 7.5 Troubleshooting of Common Faults
- 7.5 Troubleshooting of Common Faults
- 7.6 Appendix
- 7.1 Overview
- 7.2 Functions
- 7.3 Kbox Operation Methods
- 7.4 Viewing Kbox Information
- 7.5 Troubleshooting of Common Faults
- 7.6 Appendix

7.1 Overview

This topic describes basic concepts and structure of the kernel box (kbox) and certain software and hardware requirements and restrictions.

- 7.1.1 Overview
- 7.1.1 Overview
- 7.1.2 Kbox Structure

- 7.1.2 Kbox Structure
- 7.1.3 Software and Hardware Requirements
- 7.1.3 Software and Hardware Requirements

7.1.1 Overview

This topic describes background and basic concepts of the kbox, to help you better understand the kbox

Overview

The kernel of the Linux system is relative complex. Modules are closely associated with each other. Due to less efficient maintenance tools, the maintenance work is difficult to implement. Although the kernel is equipped with log recording systems such as the klogd and syslogd, logs may not be recorded (or cannot be recorded in a timely manner) in case of emergencies such as unexpected system reboot, kernel panic, and memory overflow. As a result, you cannot identify root causes of these problems.

To solve these problems and rescue lost kernel logs, the EulerOS provides the kbox feature. The kbox functions as the black box designed for the aircraft systems. Upon system exceptions, important information is recorded in a special channel (using the non-volatile storage). Therefore, you can analyze the system status upon the exceptions.

Feature Introduction

The kbox provides a mechanism that can record important information about the kernel upon system exceptions, and record the important information in the non-volatile storage devices. Based on the recorded information, you can analyze the causes of the system exceptions and locate the faults.

For example, when the kernel panic occurs, the kbox collects exception information generated by the kernel and saves the information in a temporary region. After collecting all information, the kbox dumps the information saved in the temporary region to the non-volatile storage devices (for example, the NVRAM) or the specified memory using the kdump function for further analysis.

MOTE

The kbox only collects the kernel output information and function calling relationships that result in the system exceptions instead of sensitive data of the users. For details about how to disable the kbox, see 7.6.1 Command References.

Components of the kbox

Table 7-1 describes the components of the kbox module.

Table 7-1 Elements of the kbox module

| Component | Description |
|-----------|---|
| Kbox | Manage the non-volatile storage devices, and capture and save information generated for exceptions. |

| Component | Description |
|--|---|
| Drive of the non-volatile storage device | Provide read and write interfaces for the kbox. When the kbox is enabled, the corresponding drive module is loaded to register the storage device with the kbox. |
| Non-volatile storage device | Save information generated for exceptions. When exceptions occur, the kbox dumps the exception information to the non-volatile storage device. If no non-volatile storage device is configured, the kbox saves the logs using the kdump function. |

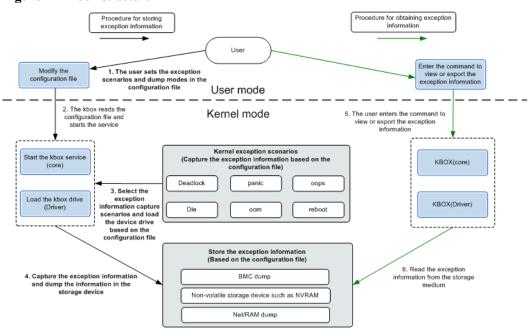
7.1.2 Kbox Structure

This topic describes the structure and service flow of the kbox.

Structure

The following figure shows the integrated structure and service flow of the kbox.

Figure 7-1 Kbox structure



NOTE

- 1. Temporarily, the exception information storage does not support the BMC or net/ram dump mode.
- 2. The current version supports only the following exception scenarios: OOM, OOPS (die), panic, and deadlock.

Service Flow

- 1. The kbox module modifies the configuration file. Based on the actual situations, the kbox module configures the product information, scenarios for capturing exception information, and dump devices based on the configuration file (/etc/kbox/config).
- 2. The kbox starts in service mode. After reading the configuration file (/etc/kbox/config), the kbox sends the product information and exception scenarios to the kbox module as module parameters.
- 3. Based on the storage device parameters specified in the configuration file (/etc/kbox/config), the kbox loads the drive of the corresponding storage device and registers the storage device with the kbox module.
- 4. When an exception occurs and the exception information is captured by the kbox module, the kbox module records the exception information in the temporary storage region, and then synchronizes the exception information to the storage device.
- 5. The user with the root rights can run the log export command to export the exception information to the /var/log/kbox/ directory from the storage device.
- 6. By reading the exception information file, the user can obtain the exception information to identify the problems.

7.1.3 Software and Hardware Requirements

This topic describes the software and hardware requirements of the kbox.

- Software requirements
 The kbox supports only the EulerOS system.
- Hardware requirements
 The CloudEdge product uses normal memories and has no special hardware requirements.

7.2 Functions

This topic describes the exception scenarios, captured information, and parsing of the captured information.

- 7.2.1 Restrictions
- 7.2.1 Restrictions
- 7.2.2 Providing System Panic Information
- 7.2.2 Providing System Panic Information
- 7.2.3 Providing System OOM Information
- 7.2.3 Providing System OOM Information
- 7.2.4 Providing System Die or OOPS Information
- 7.2.4 Providing System Die or OOPS Information

7.2.1 Restrictions

This topic describes restricts of the kbox.

NOTE

It is prohibited to export sensitive information using the kbox.

- When exceptions are triggered, the kbox records only the earliest exception and dumps
 the exception information to the storage device. For example, when the panic, OOPS, or
 OOM exception occurs and then the same type of exceptions also occur, the kbox does
 not record the latter exception information but outputs prompt information in the system
 logs
- During information recording, if the CPU sends an interrupt to the kbox, the ongoing process is interrupted; in such a case, if another exception is triggered, the kbox only outputs prompt information to the system logs instead of recording logs (including the previous and latter exceptions) in the storage device.
- If the panic, OOPS, or OOM exception occurs when the exception information dumped by the kbox is exported using the **os_kbox_config** command line, there is a possibility that the dumped information is incomplete due to the concurrent mutex obtaining.
- When the stack is overflown downwards, the information obtained by the stack is all 0s. When the stack capacity is 8 KB, the information obtained by the stack is null.

7.2.2 Providing System Panic Information

As explained in this topic, the kbox can directly or indirectly call the panic function to record exception information when the system encounters an exception.

Function Introduction

Due to special exceptions, the product or platform service software may cause critical errors in the OS kernel. The kbox can record the exception information such as the time of occurrence and calling track, in the storage device, and therefore facilitating fault locating.

Information List

The recorded panic information includes three parts.

- 1. Panic information. Up to 32 KB information can be recorded. This area mainly records the following information:
 - Time of occurrence (UTC time)
 - Cause of the kernel panic
 - PID, TGID, and name of the exception process
 - Track of the called kernel functions and stack information (up to 150 lines of the stack information can be output)
 - VMA (virtual memory block of the process) information
 - Command line information of the current process
 - Environment variables of the system
 - Register information
- 2. Message output logs of the kernel. Up to 64 KB information can be recorded. This area mainly records the following information:
 - Time of occurrence (UTC time)
 - 64 KB of latest logs generated when the exception occurs, that is, the last 64 KB logs output by the kernel to the circular buffer

- 3. Message output logs of the console. Up to 32 KB information can be recorded. This area mainly records the following information:
- Time of occurrence (UTC time)
- Information about the kernel stack
- Track of called kernel functions
- Message output logs of other kernels

Examples

A log file includes the following information:

1. Information about the panic exception

```
//Panic exception storage area, the current panic log is located in the panic
exception storage area with index 0 *****area type:panic - location in panic
area:0***** -----KBOX_START----- //Time when kernel panic occurs.
The time is in UTC format. Beijing time = UTC time + 8 hours; panic time:
20080120231731-a7634 //panic reason:Watchdog detected hard LOCKUP on cpu 1
panic stack: //PID, TGID, and name of the exception process: <pid:
7344:7344:insmod> <kernel_stack> Stack: ffff880130467ea0 ffffffffa0015177
fffffffa00e5740 ffffffffa00d7cb0 000000000005a0 ffffffffa00e5b98
ffff880130467ef0 ffffffffa00d3aa4 fffff880130467ec0 ffffffffa00d7c60
ffff880130467ef0 ffffffffa00e5740 ffffffffa00e5760 fffff880106768000
431bde82d7b634db fffff880106768000 fffff880130467f40 ffffffffa00d3e1c
ffff880c4ee54700 0000000000000000 ffff8801064bd000 0000000000000000
000000000000000 ffffffff8145a5d4 //Call Trace: <NMI> [<fffffffa0002220>]
kbox show task kernel info+0x200/0x300 [kbox] [<ffffffffa00054c7>]
kbox print specified tasks+0x17/0x50 [kbox] [<ffffffffa0000174>]
kbox panic notifier callback+0x174/0x210 [kbox] [<ffffffff811f7e4f>] ?
 const udelay+0x2f/0x40 [<fffffff8102156f>] ? native safe apic wait icr idle
[<ffffffff8140b8b5>] atomic notifier call chain+0x15/0x20
[<ffffffff814044d4>] panic+0xf2/0x20f [<ffffffff810af362>]
watchdog overflow callback+0xd2/0xe0 [<fffffff810c63b8>]
 perf event overflow+0xa8/0x220 [<ffffffff8101204f>] ?
x86_perf_event_set_period+0xdf/0x170 [<ffffffff810c6884>] perf_event_overflow
+0x14/0x20 [<ffffffff81017991>] intel pmu handle irq+0x1a1/0x350
[<ffffffff81409639>] perf_event_nmi_handler+0x19/0x20 [<ffffffff81408e28>]
default do nmi+0x78/0x2d0 [<ffffffffa0a9e020>] ? yh exit+0x20/0x20
[hard lockup] [<fffffffff81409128>] do nmi+0xa8/0xe0 [<fffffffff8140844c>]
end repeat nmi+0x1a/0x1e [<ffffffffa0a9e020>] ? yh exit+0x20/0x20
[hard lockup] [<ffffffff811f7daf>] ? delay tsc+0x4f/0x90
[<fffffff811f7daf>] ? delay_tsc+0x4f/0x90 [<fffffff811f7daf>] ? delay_tsc
+0x4f/0x90 <<EOE>> [<ffffffffa0a9e020>] ? yh exit+0x20/0x20 [hard lockup]
                     const udelay+0x2f/0x40 [<ffffffffa0a9e07a>] yh init
[<ffffffff811f7e4f>]
+0x5a/0xfe0 [hard_lockup] [<ffffffff810001cd>] do_one_initcall+0x3d/0x180
[<ffffffff81092c95>] sys init module+0xc5/0x220 [<ffffffff8140e4f9>]
system_call_fastpath+0x16/0x1b </kernel_stack> </pid:7344> <pid:</pre>
7344:7344:insmod> <basic> insmod
                                      R running 1
                                                        0 7344 7344 5706
NA-e NA-y NA-o (NOTLB) </basic> <vma> 00400000-00402000 r-xp 00000000 00:01
11732
                                 /sbin/insmod 00601000-00602000 r--p
00001000 00:01 11732
                                                /sbin/insmod
00602000-00603000 rw-p 00002000 00:01 11732
sbin/insmod 00603000-00624000 rw-p 00603000 00:00
                                 [heap] 7f7258b44000-7f7258cb1000 r-xp
00000000 00:01 3173
                                        /lib64/libc-2.11.3.so
7f7258cb1000-7f7258eb1000 ---p 0016d000 00:01 3173
lib64/libc-2.11.3.so 7f7258eb1000-7f7258eb5000 r--p 0016d000 00:01
                         /lib64/libc-2.11.3.so 7f7258eb5000-7f7258eb6000 rw-
3173
p 00171000 00:01 3173
                                          /lib64/libc-2.11.3.so
7f7258eb6000-7f7258ebb000 rw-p 7f7258eb6000 00:00 0 7f7258ebb000-7f7258eda000
r-xp 00000000 00:01 3283
                                             /lib64/ld-2.11.3.so
7f72590d1000-7f72590d4000 rw-p 7f72590d1000 00:00 0 7f72590d8000-7f72590d9000
rw-p 7f72590d8000 00:00 0 7f72590d9000-7f72590da000 r--p 0001e000 00:01
                         /lib64/ld-2.11.3.so 7f72590da000-7f72590db000 rw-p
```

```
0001f000 00:01 3283
                                         /lib64/ld-2.11.3.so
7f72590db000-7f72590dc000 rw-p 7f72590db000 00:00 0 7fff72500000-7fff72522000
rw-p 7ffffffdd000 00:00 0
                                               [stack]
7fff725b1000-7fff725b2000 r-xp 7fff725b1000 00:00 0 </vma> //Command line
information of the current process: <cmdline> insmod hard lockup.ko </
cmdline> //Environment variables <env> LESSKEY=/etc/lesskey.bin
NNTPSERVER=news INFODIR=/usr/local/info:/usr/share/info:/usr/info MANPATH=
HOSTNAME=Storage XKEYSYMDB=/usr/X11R6/lib/X11/XKeysymDB HOST= TERM=xterm
SHELL=/bin/bash PROFILEREAD=true HISTSIZE=1000 SSH CLIENT=128.5.64.161 54825
22 MORE=-sl SSH TTY=/dev/pts/0 USER=admin
LS COLORS=no=00:fi=00:di=01;34:ln=00;36:pi=40;33:so=01;35:do=01;35:bd=40;33;01
:cd=40;33;01:or=41;33;01:ex=00;32:*.cmd=00;32:*.ex=01;32:*.com=01;32:*.bat=01
32:*.btm=01;32:*.d11=01;32:*.tar=00;31:*.tbz=00;31:*.tgz=00;31:*.rpm=00;31:*.d
eb=00;31:*.arj=00;31:*.taz=00;31:*.lzh=00;31:*.lzma=00;31:*.zip=00;31:*.zoo=00
31:*.z=00;31:*.z=00;31:*.gz=00;31:*.bz2=00;31:*.tb2=00;31:*.tz2=00;31:*.tbz2=0
0;31:*.avi=01;35:*.bmp=01;35:*.fli=01;35:*.gif=01;35:*.jpg=01;35:*.jpeg=01;35:
*.mng=01;35:*.mov=01;35:*.mpg=01;35:*.pcx=01;35:*.pbm=01;35:*.pgm=01;35:*.png=
01;35:*.ppm=01;35:*.tga=01;35:*.tif=01;35:*.xbm=01;35:*.xpm=01;35:*.dl=01;35:*
.ql=01;35:*.wmv=01;35:*.aiff=00;32:*.au=00;32:*.mid=00;32:*.mp3=00;32:*.oqq=00
;32:*.voc=00;32:*.wav=00;32: XNLSPATH=/usr/X11R6/lib/X11/nls ENV=/etc/
bash.bashrc HOSTTYPE=x86 64 FROM HEADER= PAGER=less CSHEDIT=emacs
XDG CONFIG DIRS=/etc/xdg MINICOM=-c on MAIL=/var/mail/admin PATH=/sbin:/usr/
sbin:/usr/local/sbin:/OSM/bin:/OSM/bin/script:/OSM/script:/home/permitdir/
bin:/bin:/usr/bin:/usr/local/bin:/usr/games:/usr/lib/mit/bin:/usr/lib/mit/
sbin CPU=x86 64 INPUTRC=/etc/inputrc PWD=/startup disk/conf/euler-kbox-220
LANG=POSIX TEXINPUTS=:/home/permitdir/.TeX:/usr/share/doc/.TeX:/usr/doc/.TeX
SHLVL=1 HOME=/home/permitdir LESS ADVANCED PREPROCESSOR=no OSTYPE=linux
LS OPTIONS=-A -N --color=tty -T 0 WINDOWMANAGER= LESS=-M -I MACHTYPE=x86 64-
suse-linux-gnu LOGNAME=admin XDG_DATA_DIRS=/usr/share LC_CTYPE=en_US.UTF-8
SSH CONNECTION=128.5.64.161 54825 128.5.110.220 22 LESSOPEN=lessopen.sh %s
INFOPATH=/usr/local/info:/usr/share/info:/usr/info LESSCLOSE=lessclose.sh %s
%s COLORTERM=1 OLDPWD=/startup disk/conf =/sbin/insmod </env> //Register
information: <pt regs> RIP: 0033:[<00007f7258c1e35a>] RSP: 002b:
00007fff72520e58 EFLAGS: 00010202 RAX: 00000000000000af RBX:
ffffffff8140e4f9 RCX: 00007f7258c10130 RDX: 000000000603010 RSI:
000000000000e9f RDI: 000000000603030 RBP: 000000000004000 R08:
00007fff72520f70 R09: 00007f7258c58c60 R10: 00007f7258c10130 R11:
0000000000000202 R12: 000000000603010 R13: 000000000004000 R14:
000000000000e9f R15: 000000000603030 FS: 00007f72590d2700(0000)
GS:ffff880067820000(0000) knlGS:00000000000000 CS: 0010 DS: 0000 ES: 0000
CRO: 0000000080050033 CR2: 00007f7258c1e350 CR3: 00000000368c8000 CR4:
00000000000407e0 </pt regs>
```

2. Message output logs of the kernel

message: ****area type:message - location in message area:2**** //Time when kernel panic occurs. The time is in UTC format. Beijing time = UTC time + 8 hours; panic time:20080120231731-a7634 [_main]: create_bond4 bond0 ... <6>[24.448240] bonding: bond0: releasing active interface eth1 <1>[24.534488] [os mgtibc netconfig.rc] config mgt ipv6 ip ... <1>[24.544442] [os mgtibc netconfig.rc] eth2 use default ipv6. <5>[24.561750] [6073][5400040600ce][INF][Startup mode value=40][BSP] [COM Star.eQuery, 362][cat] <6>[24.579933] Extended CMOS year: 2000 <6>[24.583514] Extended CMOS year: 2000 <5>[24.616672] [6087][5400040607da] [INF] [Current bios channel is: [1].] [BSP] [SP5 GetB.ersion, 1386] [cat] <5>[24.635688] [6092][5400040607e3][INF][SPV2 $\overline{R}1$ BIOS Date:2013-07-12.][BSP] [SPV2R1 G.osDate, 1544] [cat] <4>[24.654536] boot disk is /dev/sda <1>[24.694332] [os netmgt main]: create ifcfg6 eth2 ... <1>[24.754426] [/etc/hotplug/os mgtibc netconfig.rc],OS COPY IP FILE ifconfig-eth2/ip6g not exist <1>[24.766967] [os mgtibc netconfig.rc] -----call product_set_firewall.sh .---- <1>[24.792468] manage net is eth2. <6>[24.800258] ip tables: (C) 2000-2006 Netfilter Core Team <6>[24.815956] nf_conntrack version 0.5.0 (16384 buckets, 65536 max) <6>[24.877504] ip6 tables: (C) 2000-2006 Netfilter Core Team <6>[32.728790] ADDRCONF(NETDEV UP): eth2: link is not ready <4>[32.734510] ip used greatest stack depth: 3840 bytes left <6>[34.332129] e1000e: eth2 NIC Link is Up 100 Mbps Full Duplex, Flow Control: None <6>[34.339509] e1000e 0000:34:00.0: eth2: 10/100 speed: disabling TSO <6>[34.346105] ADDRCONF(NETDEV CHANGE): eth2: link becomes ready <6>[37.306582] bonding: bond0: Adding slave eth1.

```
<6>[ 37.389690] bonding: bond0: enslaving eth1 as an active interface with a
down link. <6>[ 38.890611] NET: Registered protocol family 17 <1>[ 38.930757]
----call maintain ip effect---- <1>[ 38.969397] [os_mgtibc_netconfig.rc] ----
Call maintain ip---- <1>[ 38.979805] [os_mgtibc_netconfig.rc] config maintain
ip ... <1>[ 39.009213] [os_netmgt_main]: get_ip4 eth2:1 ... <1>[ 39.071508]
[os_netmgt_main]: get_pf4 eth2:1 ... <1>[ 39.133710] [os_netmgt_main]:
get_gw4 eth2:1 ... <1>[ 39.196157] [os_netmgt_main]: get_bc4
eth2:1 ... .....
```

3. Message output logs of the console

```
console: *****area type:console - location in console area:2**** //Time when
kernel panic occurs. The time is in UTC format. Beijing time = UTC time + 8
hours; panic time:20080120231731-a7634 //Information about the kernel stack:
[ 392.145269] fffff880061163c58 fffffffff811f52a9 0000000000000000
ffff8800e1163e27 [ 392.152675] fffff880061163d18 ffffffff811f5611
000000000000292 fffff880061163c98 [ 392.160075] ffff880061163c0a
functions: [ 392.167477] Call Trace: [ 392.169912] [<fffffffff811f52a9>] ?
put dec+0x59/0x60 [ 392.174934] [<ffffffff811f5611>] ? number+0x2f1/0x320
   [<ffffffff811f6a87>] ? vsnprintf+0x1d7/0x5b0 [ 392.190524]
[<fffffffff81039166>] ? console unlock+0x246/0x2a0 [ 392.196325]
[<ffffffff8102e5a0>] ? __cpa_flush_all+0x60/0x60 [ 392.202047]
[<ffffffffa0a9e020>] ? yh_exit+0x20/0x20 [hard_lockup] [ 392.208278]
[<ffffffff814046b4>] ? printk+0x3c/0x40 [ 392.213213]
[<ffffffff811f7db4>] ? delay_tsc+0x54/0x90 [ 392.218410]
[<ffffffffa0a9e020>] ? yh exit+0x20/0x20 [hard lockup] [
                        __const_udelay+0x2f/0x40 [ 392.230270]
[<ffffffffff811f7e4f>] ?
[<ffffffffa0a9e07a>] ? yh init+0x5a/0xfe0 [hard lockup] [ 392.236588]
[<fffffffff810001cd>] ? do_one_initcall+0x3d/0x180 [ 392.242389]
[<ffffffff81092c95>] ? sys init module+0xc5/0x220 [ 392.248188]
[<ffffffff8140e4f9>] ? system call fastpath+0x16/0x1b [ 392.255023] calling
kbox sync :begin [ 392.258576] sync kbox :begin [ 392.261438] open all
redirect device :begin [ 392.265596] open all redirect device :end
  392.269580] flush kbox regions :begin [ 392.273223] kbox region (panic)
is writing into (hmem), action is 202 [ 392.280057] test write len: 6590
[ 392.283352] first start addr : ffff88007e586000 [ 392.287854] second start addr : ffff88007e58e000 [ 392.292444] cur_index : 2, offset : 32768,
third start addr : ffff88007e58e008 [ 392.299623] first length : 6590
   392.302766] bios_write_file_data write data len *ptr_length : 6590
   392.308908] cur index : 3, record number : 3, total number : 16
   392.314791] kbox region (panic) has been written into (hmem)
   392.320847] dev hmem is dirty //Time of occurrence panic time:
20080120231731-a7634
```

7.2.3 Providing System OOM Information

This topic describes exception information recorded by the kbox when the memory is insufficient.

Function Introduction

Due to special causes, the memory of the product or platform service software or OS may be insufficient, resulting in the OOM event. The kbox can record the OOM event information such as the time of occurrence, information about the process that encounters the OOM event, and system process information, in the storage device, and therefore facilitating fault locating.

Information List

The recorded OOM information includes three parts.

1. OOM exception information. Up to 256 KB information can be recorded. This area mainly records the following information:

- Time of occurrence (UTC time)
- PID and name of the current process, kernel version, and CPU number
- Track of the called abnormal process and stack information (up to 150 lines of the stack information can be output)
- Memory statistics
- Slab allocation information
- Information about current processes in the system
- Vmalloc information
- File information of the memory file systems such as rootfs, ramfs, and tmpfs
- Information about memory resources consumed by files in the memory file systems such as rootfs, ramfs, and tmpfs
- Actions after the OOM event (0: no operation; 1: calling the panic function)
- 2. Message output logs of the kernel. Up to 64 KB information can be recorded. This area mainly records the following information:
 - Time of occurrence (UTC time)
 - 64 KB of latest logs generated when the exception occurs, that is, the last 64 KB logs output by the kernel to the circular buffer
- 3. Message output logs of the console. Up to 32 KB information can be recorded. This area mainly records the following information:
 - Time of occurrence (UTC time)
 - Message output logs of other kernels

Examples

A log file includes the following information:

1. OOM exception information

```
//OOM exception storage area, the current OOM log is located in the OOM
exception storage area with index 1 *****area type:oom - location in oom area:
1***** ------KBOX START----- //Time when kernel panic occurs. The
time is in UTC format. Beijing time = UTC time + 8 hours oom time:
20080121145818-505d5 //PID and name of the current process that triggers the
OOM process, kernel version, and CPU number Current Pid: 24527, comm:
exhaustmem Tainted: P
                           O 3.4.24.04-0.1-default #1 Stack:
ffff880130467ea0 ffffffffa0015177 ffffffffa00e5740 ffffffffa00d7cb0
0000000000005a0 ffffffffa00e5b98 fffff880130467ef0 ffffffffa00d3aa4
ffff880130467ec0 ffffffffa00d7c60 fffff880130467ef0 ffffffffa00e5740
ffffffffa00e5760 fffff880106768000 431bde82d7b634db fffff880106768000
ffff880130467f40 ffffffffa00d3e1c fffff880c4ee54700 0000000000000000
Trace: [<fffffffa0000eea>] kbox_dump_oom+0x1a/0xb0 [kbox]
[<ffffffffa000b99c>] ? kbox buffer write+0xcc/0x110 [kbox]
[<ffffffffa000c71b>] ? kbox_message_duplicate_syslog+0x6b/0xb0 [kbox]
[<ffffffffa0000471>] kbox oom callback+0xe1/0x1e0 [kbox]
[<ffffffff814046b4>] ? printk+0x3c/0x40 [<ffffffff8140b84f>]
notifier call chain+0x3f/0x80 [<ffffffff8105b8c8>]
 blocking notifier call chain+0x58/0x80 [<ffffffff8105b901>]
blocking notifier call chain+0x11/0x20 [<fffffffff810ce65b>] out of memory
+0x4b/0x210 [<ffffffff810d3dd0>] __alloc_pages_slowpath+0x730/0x770
[<ffffffff810d4022>] __alloc_pages_nodemask+0x212/0x220 [<ffffffff81108e0a>]
alloc pages vma+0xba/0x190 [\overline{ffffffffff}810e95eb>] do anonymous page+0x13b/0x2e0
 \begin{tabular}{ll} $$ $ (\fffffff810ee098>) & handle_pte_fault+0x1d8/0x1e0 & (\fffffff81407c99>) & ? \\ \end{tabular} 
raw spin unlock+0x9/0x10 [<ffffffff810ee1e7>] handle mm fault+0x147/0x1d0
+0x260/0x350 [<ffffffff814080f5>] page fault+0x25/0x30 //MemTotal:
```

```
1633712 kB MemFree: 1960 kB TotalHigh: 0 kB
 FreeHigh: 0 kB Buffers: 108 kB SwapTotal:
SwapFree: 0 kB //slabinfo: # name <active_objs>
  <num objs> <objsize> <objperslab> <pagesperslab>: tunables <limit>
  <batchcount> <sharedfactor>: slabdata <active_slabs> <num_slabs>

        Ksharedavail> nf_conntrack_expect
        0
        0
        232 17
        1: tunables

        120 60 8: slabdata
        0
        0
        0 nf_conntrack_fffffffff8184a680

        73 120 328 12 1: tunables 54 27 8: slabdata
        10
        10

        0 ext3_inode_cache
        72 72 952 4 1: tunables 54 27 8: slabdata
        10

        0 ext3_inode_cache
        72 72 952 4 1: tunables 54 27 8: slabdata
        10

        1 extantales
        120 60 8: slabdata
        0
        0 journal_handle

        32 144 24 144 1: tunables 120 60 8: slabdata
        1
        1 tunables 120 60
        8: slabdata
        1

        1 evoke_record
        0
        0
        32 112 1: tunables 120 60 8: slabdata
        1
        1
        0
        0
        56 67
        1: tunables 120 60 8: slabdata
        0
        0
        0
        56 67
        1: tunables 120 60 8: slabdata
        0
        0
        0
        66 7
        1: tunables 120 60 8: slabdata
        0
        0
        0
        66 7
        1: tunables 120 60 8: slabdata
        1
        0
        0
        0
        66 7
        1: tunables 120 60 8: slabdata
        1
        0
        0
        0
        0
        8: slabdata
        1
        1
        0
        0
        0

 klogd [ 4439]
                                                          257 2 S
4703 219 1
cron [ 4529] 105
                                                                                                                                          xinetd
                                                             S
0 S
 U S dhcpd [ 6568] 0 1 6568

2925 485 1 S os_sync_daemoni [ 6624] 0

6624 2925 488 3 S os_savetop.sh [ 6651]

0 1 6651 2925 480 1 S os_mgetty.sh

[ 6656] 0 6651 6656 15163 465 3 S

login [ 9314] 0 6656 9314 3979 536 0

S bash [11038] 0 1081 11038 23698

929 0 S
                                                                                                            os_mgetty.sh
                                                                sshd [11082] 0 11038 11082
 929 0 S S SSND [1
4108 677 3 S
15647 23699 935 0 S
15647 15656 4108 679 1 S
[18411] 0 1081 18411 23699 936 1
                                                                                   bash [15647] 0 1081
                                                                                                           sshd [15656]
                                                            sshd [18561] 0 18411 18561
                                                                                                                                           4108
                                                             bash [22594] 0 6624 22594
 678 2
                S
 678 2 S bash [22594] 0 6624 22594
1001 135 1 S sleep [24522] 0 6568
24522 1001 133 3 S sleep [24523]
15656 24523 998 123 3 S exhaustmem
[24524] 0 24523 24524 78338 77404 1 D
  exhaustmem [24525] 0 24523 24525 78669 77722 0
```

```
exhaustmem [24526] 0 24523 24526 78471
77546 2 D
                      exhaustmem [24527] 0 24523 24527
78735 77812 3 R
                                        exhaustmem total real task
Vmallocinfo Start >>>>>>>>>>//Memory applied over the kernel
interface: 8192 hpet_enable+0x1d6/0x217 phys=0xfed00000 ioremap 4198400
alloc_large_system_hash+0x163/0x227 pages=1024 vmalloc vpages 12288
alloc large system hash+0x163/0x227 pages=2 vmalloc 2101248
alloc large system hash+0x163/0x227 pages=512 vmalloc 8192
acpi os map memory+0xfb/0x15a phys=0x7ae5e000 ioremap 8192
acpi os map memory+0xfb/0x15a phys=0x7aff8000 ioremap 8192
acpi_os_map_memory+0xfb/0x15a phys=0xfed1f000 ioremap 8192
acpi os map memory+0xfb/0x15a phys=0x98521000 ioremap 53248
acpi os map memory+0xfb/0x15a phys=0x7afeb000 ioremap 8192
acpi os map memory+0xfb/0x15a phys=0x7afe9000 ioremap 8192
acpi os map memory+0xfb/0x15a phys=0x7affb000 ioremap ..... Vmallocinfo End
<<<<<<<<
                      1K-blocks Used Available Use(%) Mounted on
//Filesystem
                    1439256 189668 1249588 13% / 756936 72072 684864 9% /dev/shm
rootfs
                      756936 72072 684864 9% /dev/shm
756936 144136 612800 19% /mnt ********
tmpfs
tmpfs
                                                                   mem
                                     1513872 kB Total
       *****
info
                     Total:
         844252 kB User space:
                                          523436 kB
free:
Mlock: 0 kB Kernel space: 140 reserved: 2680372 kB HugePages_Total: 0 kB
                                                  146184 kB Bootmem
HugePages_Free: 0 kB HugePages_Rsvd:
                                                         0 kB
HugePages_Surp: 0 kB Hugepagesize: 2048 kB ******
pagecache_info: ******//Files occupying memory resources, from large to
small: /mnt/1 : nrpages = 18017. /dev/shm/3 : nrpages = 18017. /mnt/2 :
nrpages = 18017. //usr/share/cracklib/pw_dict.pwd : nrpages = 2534. //lib/
modules/3.4.24.19-0.11-default/kernel/vos/vos.ko : nrpages = 1656. //OSM/
modules/bsp.ko : nrpages = 1205. //lib/modules/3.4.24.19-0.11-default/kernel/
kbox/kbox.ko : nrpages = 1002. //usr/bin/ld.bfd : nrpages = 957. //usr/lib64/
libopcodes-2.23.1.so: nrpages = 774. //usr/lib64/libbfd-2.23.1.so: nrpages
= 774. //tmp/dump 27722 : nrpages = 587. //usr/sbin/dhcpd : nrpages =
515. //usr/lib64/libhd.so.15.50 : nrpages = 486. //lib/modules/3.4.24.19-0.11-
default/kernel/os_tools/osp_proc/osp_proc.ko : nrpages = 479. //bin/vim-
normal : nrpages = 453. //usr/lib64/libpython2.7.so.1.0 : nrpages =
453. //usr/Euler/conf/System.map : nrpages = 441. //OSM/conf/System.map :
nrpages = 441. //lib/libc-2.11.3.so : nrpages = 421. //usr/lib64/libxml2.so.
2.7.6 : nrpages = 404. //usr/share/misc/magic.mgc : nrpages = 401.
performed after the OOM exception occurs (0: return to the call chain; 1:
call the panic function) action after oom is:1 ------
KBOX END--
```

2. Message output logs of the kernel

```
message: ****area type:message - location in message area:1**** oom time:
1 : tunables
                                       1 : tunables
<4>[ 2455.539195] size-4096
                        349 352 4096 1
24 12 8 : slabdata 349 352
                        0 <0>[ 2455.539198]
<4>[ 2455.539200] size-2048(DMA)
                        0 0 2048 2
                                       1 : tunables
24 12 8 : slabdata 0 0 <4>[ 2455.539243] size-2048
                         0 <0>[ 2455.539204]
                        813 852 2048 2
                                       1 : tunables
24 12 8 : slabdata 426 426 0 <0>[ 2455.539247]
```

```
<4>[ 2455.539249] size-1024(DMA) 0 0 1024 4 1 : tunables
54 27 8 : slabdata 0 0 < 4>[ 2455.539272] size-1024
                                      0 <0>[ 2455.539252]
<4>[ 2455.539272] size-1024
54 27 8 : slabdata 240 240
                                      902 960 1024 4 1 : tunables
                                    0 <0>[ 2455.539276]
0 0 512 8
<4>[ 2455.539278] size-512(DMA)
                                                             1 : tunables
54 27 8 : slabdata 0
                                      0 <0>[ 2455.539282]
<4>[ 2455.539288] size-512
54 27 8 : slabdata 49 49
                                     367 392 512 8 1 : tunables
27 <0>[ 2455.539292]
120 60 8 : slabdata 0 0 0 <0>[ 2455.539313] <4>[ 2455.539313] size-192 1245 1320 192 20 1 : tunables 120 60 8 :
size-192
slabdata 66
                  66 0 <0>[ 2455.539326] <4>[ 2455.539328]
                   0 0 128 30 1 : tunables 120 60
0 0 <0>[ 2455.539332] <4>[ 2455.539334]
0 0 64 59 1 . tunables
size-128(DMA) 0
                           0 128 30 1 : tunables 120 60 8 :
slabdata
                           0 64 59 1 : tunables 120 60
size-64 (DMA)
                 0 0 <0>[ 2455.539338] <4>[ 2455.539340] 
0 0 32 112 1 : tunables 120 60 
0 0 <0>[ 2455.539344] <4>[ 2455.539370]
slabdata
size-32(DMA)
                           0 32 112 1 : tunables 120 60
slabdata 0
size-32
                24432 24640 32 112 1 : tunables 120 60 8 : 220 0 <0>[ 2455.539374] <4>[ 2455.539389]
slabdata 220
size-128
                   3670 3840 128 30 1 : tunables 120 60
slabdata 128
                  128 0 <0>[ 2455.539393] <4>[ 2455.539449]
                  29752 29913 64 59 1 : tunables 120 60
size-64
                slabdata
           507
kmem_cache
slabdata 29
<0>[ 2455.540051] mem info: <4>[ 2455.540077] MemTotal:
                                                           1633712 kB
<4>[ 2455.540078] MemFree: 1960 kB <4>[ 2455.540079]
Buffers: 108 kB <4>[ 2455.540080] Cached:
                                                              256004 kB
<4>[ 2455.540080] SwapCached: 0 kB <4>[ 2455.540081]
Active: 1262668 kB <4>[ 2455.540082] Inactive:
                                                                 252 kB
<4>[ 2455.540083] Active(anon): 1262492 kB <4>[ 2455.540084]
Inactive(anon): 92 kB <4>[ 2455.540084] Active(file):
                                                                 176 kB
<4>[ 2455.540085] Inactive(file): 160 kB <4>[ 2455.540086]
Unevictable: 255440 kB <4>[ 2455.540087] Mlocked:
                                                                  0 kB
<4>[ 2455.540088] SwapTotal: 0 kB <4>[ 2455.540089]
SwapFree: 0 kB <4>[ 2455.540089] Dirty:
                                                                88 kB
<4>[ 2455.540090] Writeback:
                                       0 kB <4>[ 2455.540091]
AnonPages: 1262516 kB <4>[ 2455.540092] Mapped:
                                                                4752 kB
<4>[ 2455.540093] Shmem:
                                    108 kB <4>[ 2455.540093]
            44460 kB <4>[ 2455.540094] SReclaimable:
Slab:
                                                               14908 kB
<4>[ 2455.540095] SUnreclaim: 29552 kB <4>[ 2455.540096]
KernelStack: 792 kB <4>[ 2455.540097] PageTables:
Bounce:
                  0 kB <4>[ 2455.540099] WritebackTmp:
<4>[ 2455.540100] CommitLimit: 816856 kB <4>[ 2455.540101]
Committed AS: 1295624 kB <4>[ 2455.540102] VmallocTotal: 34359738367 kB
<4>[ 2455.540103] VmallocUsed: 275816 kB <4>[ 2455.540104] VmallocChunk:
34359461455 kB <4>[ 2455.540104] HardwareCorrupted: 0 kB
<4>[ 2455.540112] HugePages Total: 0 <4>[ 2455.540113]
HugePages Free: 0 <4>[ 2455.540114] HugePages Rsvd:
<4>[ 2455.540114] HugePages Surp: 0 <4>[ 2455.540115]
Hugepagesize: 2048 kB <4>[ 2455.540116] <4>[ 2455.540120]
DirectMap4k:
                 106496 kB <4>[ 2455.540121] DirectMap2M: 5136384 kB
COMMAND VSZ RSS STAT <4>[ 2455.540712] 1
0 init 10540K 848K S (sleeping) <4>[ 2455.540737]
2 0 kthreadd 0K 0K S (sleeping)
<4>[ 2455.540740] 3 2 ksoftirqd/0 0K 0K S (sleeping)
<4>[ 2455.540740] 4 2 kworker/0:0 0K
0K S (sleeping) <4>[ 2455.540744] 6 2 os_watchdog/0
       0K S (sleeping) <4>[ 2455.540747] 6 2 os_watchdog/0 0K 0K S (sleeping) <4>[ 2455.540750] 7 2 mis
               S (sleeping) <4>[ 2455.540750] 7 2 migration/
OK S (sleeping) <4>[ 2455.540763] 8 2
0K
       0 K
watchdog/0
              OK OK S (sleeping) <4>[ 2455.540770] 9
```

```
2 migration/1 0K 0K S (sleeping)  
(4>[2455.540777] 10 2 kworker/1:0 0K 0K S (sleeping)  
(4>[2455.540777] 10 2 kworker/1:0 0K 0K S (sleeping)  
(4>[2455.540783] 11 2 ksoftirqd/1 0K  
0K S (sleeping)  
(4>[2455.540780] 12 2 0s_watchdog/1  
0K 0K S (sleeping)  
(4>[2455.540790] 12 2 0s_watchdog/1  
0K 0K S (sleeping)  
(4>[2455.540809] 14  
2 watchdog/1 0K 0K S (sleeping)  
(4>[2455.540823] 15 2 migration/2 0K 0K S (sleeping)  
(4>[2455.540823] 15 2 migration/2 0K 0K S (sleeping)  
(4>[2455.540823] 15 2 ksoftirqd/2  
0K 0K S (sleeping)  
(4>[2455.54083] 17 2 ksoftirqd/2  
0K 0K S (sleeping)  
(4>[2455.54087] 17 2 ksoftirqd/2  
0K 0K S (sleeping)  
(4>[2455.54087] 19 2  
watchdog/2 0K 0K S (sleeping)  
(4>[2455.54093] 20  
2 migration/3 0K 0K S (sleeping)  
(4>[2455.54093] 20  
2 migration/3 0K 0K S (sleeping)  
(4>[2455.54093] 21 2 kworker/3:0 0K 0K S (sleeping)  
(4>[2455.54093] 21 2 kworker/3:0 0K 0K S (sleeping)  
(4>[2455.54093] 21 2 cs_watchdog/3 0K 0K S (sleeping)  
(4>[2455.54102] 26 2 ksoftirqd/3 0K 0K S (sleeping)  
(4>[2455.54102] 26 2 khelper 0K 0K S (sleeping)  
(4>[2455.54106] 27 2 kdevtmpfs 0K 0K S (sleeping)  
(4>[2455.541166] 31 2 kintegrityd 0K 0K S (sleeping)  
(4>[2455.541166] 31 2 kintegrityd 0K 0K S (sleeping)  
(4>[2455.541166] 31 2 kintegrityd 0K 0K S (sleeping)  
(4>[2455.541166] 31 2 kworker/3:1 0K 0K S (sleeping)  
(4>[2455.541166] 31 2 kworker/3:1 0K 0K S (sleeping)  
(4>[2455.541166] 31 2 kworker/3:1 0K 0K S (sleeping)  
(4>[2455.54128] 35 2 kworker/3:1 0K 0K S (sleeping)  
(4>[2455.54128] 35 2 kworker/3:1 0K 0K S (sleeping)  
(4>[2455.54128] 36 2 kworker/3:1 0K 0K S (sleeping)  
(4>[2455.54128] 36 2 kworker/3:1 0K 0K S (sleeping)  
(4>[2455.54128] 36 2 kworker/3:1 0K 0K S
      2:1 OK OK S (sleeping) <4>[ 2455.541258] 36
2 tifm OK OK S (sleeping) <4>[ 2455.541258] 36
2 tifm OK OK S (sleeping)
<4>[ 2455.541316] 37 2 khungtaskd OK OK (sleeping) <4>[ 2455.541326] 38 2 kswapdO OK OK S (sleeping) <4>[ 2455.541331] 39 2 ksmd
OK S (sleeping) <4>[ 2455.541331] 39 2 ksmd
OK OK S (sleeping) <4>[ 2455.541372] 40 2
         2:1 OK
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              0 K
```

```
(sleeping) <4>[ 2455.542211] 1022 1 vsftpd 22752K
1348K S (sleeping) <4>[ 2455.542252] 1064 1 os_sync_coffer
        868K S (sleeping) <4>[ 2455.542284] 1081
sshd 64980K 1536K S (sleeping) <4>[ 2455.542323] 1092
kworker/1:2 0K 0K S (sleeping) <4>[ 2455.542323]
                       OK S (sleeping) <4>[ 2455.542345] 3263
9120K 616K S (sleeping) <4>[ 2455.542405]
           irqbalance
                       syslogd 10344K
                                           868K S (sleeping)
4424
        1
<4>[ 2455.542416] 4427 1
                                           klogd
                                                    8112K 4604K
(running) <4>[ 2455.542476] 4439 1
                                                     xinetd 17384K
       S (sleeping) <4>[ 2455.542504] 4451
1028K
                                                  1
         876K
                  S (sleeping) <4>[ 2455.542527] 4538
18812K
dhcpd 36088K 5512K S (sleeping) <4>[ 2455.542577] 6568 1 os_sync_daemoni 11700K 1940K S (sleeping) <4>[ 2455.542593] 6617
       agetty_query 0K
                                   OK D (disk sleep) <4>[ 2455.542602]
6624 1 os_savetop.sh 11700K 1952K S (sleeping)
<4>[ 2455.542627] 6651 1 os_mgetty.sh 11700K 1920K
(sleeping) <4>[ 2455.542634] 6656 6651
                                                     login 60652K
1860K S (sleeping) <4>[ 2455.542644] 9314 6656
       2144K S (sleeping) <4>[ 2455.542655] 11038
1081
                    sshd 94792K 3716K S (sleeping) <4>[ 2455.542662]
11082 11038
                          bash 16432K
                                          2708K S (sleeping)
<4>[ 2455.542676] 15647 1081
                                           sshd 94796K 3740K
(sleeping) <4>[ 2455.542696] 15656 15647
                                                      bash 16432K
2716K S (sleeping) <4>[ 2455.542706] 18411 1081
                                                                     sshd
                S (sleeping) <4>[ 2455.542714] 18561
94796K
         3744K
                     bash 16432K 2712K S (sleeping) <4>[ 2455.542728]
18411
22594 6624
                          sleep 4004K
                                             540K S (sleeping)
<4>[ 2455.542767] 24522 6568
                                                     4004K 532K
                                            sleep
(sleeping) <4>[ 2455.542779] 24523 15656
                                                 exhaustmem
                                                                3992K
492K S (sleeping) <4>[ 2455.542802] 24524 24523 exhaustmem
313352K 309616K D (disk sleep) <4>[ 2455.542838] 24525 24523
exhaustmem 314676K 310888K D (disk sleep) <4>[ 2455.542856] 24526
               exhaustmem 313884K 310184K D (disk sleep) <4>[ 2455.542868]
24527 24523
                exhaustmem 314940K 311248K
                                                      R (running)
<4>[ 2455.543461] Mem-Info: <4>[ 2455.543482] Node 0 DMA per-cpu:
<4>[ 2455.543562] CPU 0: hi: 0, btch: 1 usd: 0 <4>[ 2455.543564] CPU
1: hi: 0, btch: 1 usd: 0 <4>[ 2455.543567] CPU 2: hi: 0, btch: 1
usd: 0 <4>[ 2455.543569] CPU 3: hi: 0, btch: 1 usd: 0 <4>[ 2455.543571]
Node 0 DMA32 per-cpu: <4>[ 2455.543573] CPU
                                            0: hi: 186, btch: 31 usd: 0
<4>[ 2455.543576] CPU 1: hi: 186, btch: 31 usd: 0 <4>[ 2455.543578]
      2: hi: 186, btch: 31 usd: 0 <4>[ 2455.543580] CPU
                                                            3: hi: 186,
btch: 31 usd: 0 <4>[ 2455.543585] active_anon:315623 inactive_anon:23
isolated anon:0 <4>[ 2455.543586] active file:44 inactive file:40
isolated file: 0 <4>[ 2455.543587] unevictable: 63860 dirty: 22 writeback: 0
unstable:0 <4>[ 2455.543588] free:490 slab_reclaimable:3727
slab unreclaimable:7388 <4>[ 2455.543589] mapped:1188 shmem:27 pagetables:
976 bounce:0 <4>[ 2455.543592] Node 0 DMA free:24kB min:16kB low:20kB high:
24kB active_anon:15852kB inactive_anon:0kB active_file:0kB inactive_file:0kB
unevictable:0kB isolated(anon):0kB isolated(file):0kB present:15676kB mlocked:
0kB dirty:0kB writeback:0kB mapped:0kB shmem:0kB slab reclaimable:0kB
slab unreclaimable:0kB kernel stack:0kB pagetables:0kB unstable:0kB bounce:
0kB writeback tmp:0kB pages scanned:0 all unreclaimable? yes
<4>[ 2455.543603] lowmem reserve[]: 0 2 3072 128 <4>[ 2455.543608] Node 0
DMA32 free:1936kB min:2028kB low:2532kB high:3040kB active anon:1246640kB
inactive anon:92kB active file:176kB inactive file:160kB unevictable:255440kB
isolated(anon):0kB isolated(file):0kB present:1764800kB mlocked:0kB dirty:
88kB writeback:0kB mapped:4752kB shmem:108kB slab reclaimable:14908kB
slab_unreclaimable:29552kB kernel_stack:792kB pagetables:3904kB unstable:0kB
bounce:0kB writeback_tmp:0kB pages_scanned:1022 all_unreclaimable? yes
<4>[ 2455.543620] lowmem_reserve[]: 0 0 256 256 <4>[ 2455.543624] Node 0 DMA:
1*4kB 0*8kB 0*16kB 0*32kB 0*64kB 0*128kB 0*256kB 0*512kB 0*1024kB 0*2048kB
0*4096kB = 4kB <4>[ 2455.543634] Node 0 DMA32: 226*4kB 67*8kB 8*16kB 3*32kB
4*64kB 0*128kB 1*256kB 0*512kB 0*1024kB 0*2048kB 0*4096kB = 2176kB
<4>[ 2455.543645] 64028 total pagecache pages <4>[ 2455.543646] 0 pages in
swap cache <4>[ 2455.543649] Swap cache stats: add 0, delete 0, find 0/0
<4>[ 2455.543650] Free swap = 0kB <4>[ 2455.543652] Total swap = 0kB
<4>[ 2455.548040] 487408 pages RAM <4>[ 2455.548043] 78981 pages reserved
<4>[ 2455.548044] 7204 pages shared <4>[ 2455.548046] 397079 pages non-shared
```

3. Logs generated by the console

console: *****area type:console - location in console area:1**** oom time: 20080121145818-505d5 [2455.550908] Mem-Info: [2455.553173] Node 0 DMA percpu: [2455.556302] CPU 0: hi: 0, btch: 1 usd: 0 [2455.561064] CPU 0, btch: 1 usd: 0 [2455.565825] CPU 2: hi: 0. bt.ch: 1 usd: 0 0, btch: 1 usd: 0 [2455.575347] Node 0 DMA32 [2455.570586] CPU 3: hi: 0: hi: 186, btch: 31 usd: 0 [2455.583412] per-cpu: [2455.578651] CPU 1: hi: 186, btch: 31 usd: 0 [2455.588173] CPU 2: hi: 186, 31 usd: 0 [2455.592934] CPU 3: hi: 186, btch: [2455.597698] active anon:315623 inactive anon:23 isolated anon:0 2455.597699] active_file:44 inactive_file:40 isolated_file:0 2455.597700] unevictable:63860 dirty:22 writeback:0 unstable:0 [2455.597701] free:490 slab reclaimable:3727 slab unreclaimable:7388 [2455.597703] mapped:1188 shmem:27 pagetables:976 bounce:0 [2455.626584] Node 0 DMA free:24kB min:16kB low:20kB high:24kB active anon:15852kB inactive anon: 0kB active file: 0kB inactive file: 0kB unevictable: 0kB isolated(anon):0kB isolated(file):0kB present:15676kB mlocked:0kB dirty:0kB writeback: 0kB mapped: 0kB shmem: 0kB slab_reclaimable: 0kB slab_unreclaimable: 0kB kernel stack:0kB pagetables:0kB unstable:0kB bounce:0kB writeback tmp:0kB pages scanned:0 all unreclaimable? yes [2455.662953] lowmem reserve[]: 0 2 3072 128 [2455.667074] Node 0 DMA32 free:1936kB min:2028kB low:2532kB high: 3040kB active anon:1246640kB inactive anon:92kB active file:176kB inactive file:0kB unevictable:255440kB isolated(anon):0kB isolated(file):0kB present: 1764800kB mlocked: 0kB dirty: 88kB writeback: 0kB mapped: 4752kB shmem: 108kB slab_reclaimable:14908kB slab_unreclaimable:29552kB kernel_stack:792kB pagetables:3904kB unstable:0kB bounce:0kB writeback tmp:0kB pages scanned: 4640 all unreclaimable? yes [2455.707242] lowmem reserve[]: 0 0 256 256 [2455.711283] Node 0 DMA: 1*4kB 0*8kB 0*16kB 0*32kB 0*64kB 0*128kB 0*256kB 0*512kB 0*1024kB 0*2048kB 0*4096kB = 4kB [2455.721622] Node 0 DMA32: 226*4kB 67*8kB 8*16kB 3*32kB 4*64kB 0*128kB 1*256kB 0*512kB 0*1024kB 0*2048kB 0*4096kB = 2176kB [2455.732650] 64028 total pagecache pages [2455.736460] 0 pages in swap cache [2455.739752] Swap cache stats: add 0, delete 0, find 0/0 [2455.744944] Free swap = 0kB [2455.747804] Total swap = 0kB [2455.755068] 487408 pages RAM [2455.757938] 78981 pages reserved [2455.761143] 7202 pages shared [2455.764089] 397079 pages non-shared 2455.767672] calling kbox sync :begin [2455.771223] sync kbox :begin [2455.774085] open all redirect device :begin [2455.778242] open all redirect device :end [2455.782224] flush kbox regions :begin [2455.785864] kbox region (oom) is writing into (hmem), action is 202 [2455.792525] test write len: 21748 [2455.795902] first start addr: ffff88007e686000 [2455.800403] second start addr : ffff88007e6a6000 [2455.804990] cur_index : 1, offset : 131072, third start addr : ffff88007e6a6008 $[2\overline{4}55.812252]$ first length: 21748 [2455.815508] bios write file data write data len *ptr length : 21748 [2455.821735] cur index : 2, record number : 2, total number : 4 [2455.827538] kbox region (oom) has been written into (hmem) [2455.833420] dev hmem is dirty oom time:20080121145818-505d5

7.2.4 Providing System Die or OOPS Information

This topic describes exception information recorded by the kbox when the memory encounters the OOPS exception.

Function Introduction

Due to special causes, the memory of the product or platform service software or OS may access a null pointer or be destroyed, resulting in the OOPS event. The kbox can record the OOPS event information such as the time of occurrence, information about the process that encounters the OOPS event, and call stack of the abnormal process, in the storage device, and therefore facilitating fault locating.

Information List

The recorded die or OOPS information includes three parts.

 OOPS information. Up to 128 KB information can be recorded. This area mainly records the following information:

- Time of occurrence (UTC time)
- PID and name of the current process
- Track of the called abnormal process and stack information (up to 150 lines of the stack information can be output)
- Start address and address length of the module in the output information (up to 384 module records can be output)

NOTE

If a large number of modules exist in the system and the name of each module is long, log shock may occur.

- 2. Message output logs of the kernel. Up to 64 KB information can be recorded. This area mainly records the following information:
 - Time of occurrence (UTC time)
 - 64 KB of latest logs generated when the exception occurs, that is, the last 64 KB logs output by the kernel to the circular buffer
- 3. Message output logs of the console. Up to 32 KB information can be recorded. This area mainly records the following information:
 - Time of occurrence (UTC time)
 - Message output logs of other kernels

Examples

A log file includes the following information:

1. OOPS exception information

```
*****area type:die - location in die area:0***** //Error type and error
number: die info:Oops:0002 ------KBOX_START----- //die time:
20131109041507-e9ea9 //Number of the CPU where the process runs, and process
name: CPU 0 Pid: 7664, comm: bash //Register information RIP: 0010:
[<ffffffffa0adbcdf>] [<ffffffffa0adbcdf>] dev_wr_handler+0xa3f/0xce0 [kpgen]
000000000000000 RCX: 000000000006161 RDX: 000000000000062 RSI:
0000000000000096 RDI: 000000000000246 RBP: ffff88005ea73f08 R08:
ffff88007b001000 R09: 00000000000000 R10: 0000000000000 R11:
000000000000000 R12: ffffffff810f10f0 R13: 00000000000000 R14:
00007f8bcf81a000 R15: 00000000000000 FS: 00007f8bcf97f700(0000)
GS:ffff880069600000(0000) knlgS:00000000000000 CS: 0010 DS: 0000 ES: 0000
CRO: 0000000080050033 CR2: 00000000000000 CR3: 0000000035c43000 CR4:
0000000001407f0 DRO: 0000000000000 DR1: 0000000000000 DR2:
00000000000000 DR3: 0000000000000 DR6: 00000000ffff0ff0 DR7:
00000000000000 ffff88005ea73f08 ffffffff81146a08 000000000000002
000000000000005 ffff88004f3b8e80 ffff88005ea73f48 ffff88005ea73f38
ffffffff81146e9b //Call Trace: [<fffffffa0003e43>] kbox show registers
+0x4c3/0xa30 [kbox] [<ffffffffa000e91b>] ? kbox buffer write+0xcb/0x110
[kbox] [<fffffffa001012c>] kbox die callback+0x15c/0x220 [kbox]
[<ffffffff81445e0f>] notifier call chain+0x3f/0x80 [<fffffffff81445e5d>]
 atomic notifier call chain+0xd/0x10 [<fffffff81445e71>]
atomic notifier call chain+0x11/0x20 [<ffffffff81445eae>] notify die+0x2e/
0x30 [<fffffff814430c8>] die+0x88/0x100 [<fffffff8102e883>] no context
+0xf3/0x200 [<ffffffff8102eabd>] bad area nosemaphore+0x12d/0x220
[\langle fffffffff102ec09 \rangle] bad area+0x49/0x60 [\langle ffffffff11445d6c \rangle] do page fault
+0x44c/0x4b0 [<ffffffff8103aef6>] ? console unlock+0x246/0x2a0
[<fffffff810f10f0>] ? oom kill process+0x2a0/0x2a0 [<ffffffff81442675>]
page fault+0x25/0x30 [<fffffffff810f10f0>] ? oom_kill_process+0x2a0/0x2a0
[<ffffffffa0adbcdf>] ? dev wr handler+0xa3f/0xce0 [kpgen]
[<ffffffffa0adbcdf>] ? dev_wr_handler+0xa3f/0xce0 [kpgen]
[<ffffffff81146a08>] ? rw verify area+0x58/0x100 [<ffffffff81146e9b>]
```

```
vfs write+0xcb/0x130 [<ffffffff81146ff0>] sys write+0x50/0x90
[<fffffff8144a079>] system call fastpath+0x16/0x1b Code: 00 00 0f 85 12 f7
ff ff 48 c7 c7 08 d5 ad a0 31 c0 e8 58 2e 96 e0 cd 04 e9 0b f7 ff ff 48 c7 c7
98 d4 ad a0 31 c0 e8 43 2e 96 e0 <c6> 04 25 00 00 00 00 e9 f0 f6 ff ff 48
c7 c7 d0 d4 ad a0 31 mod_name
                                           mod start
                                          0x3df6 bioshmem_driver
                       0xffffffffa0015000
os test
0xffffffffa000c000
                                                   0xffffffffa0b81000
                     0x454d kbox
0x49a53 agetty_query
                               0xffffffffa0b7c000
                                                    0x3442
                     0xffffffffa0b77000 0x314b signo catch
cpufreg powersave
0xffffffffa0b6d000
                     0x30fa sysalarm_agent_netlink_k0xffffffffa0b72000
0x316d af packet
                              0xffffffffa0b63000
                                                   0x8a5e ..... //Actions
performed after the die exception occurs (0: no action; 1: calling the panic
function; 2: reboot) action after die is:0 -----KBOX END-----
```

2. Message output logs of the kernel

```
message: ****area type:message - location in message area:4**** die time:
20131109041507-e9ea9
>[ 246.509001] INFO: task sched work:253 blocked for more than 120 seconds.
<3>[ 246.509005] "echo 0 > /proc/sys/kernel/hung_task_timeout_secs" disables
this message. <6>[ 246.509009] sched work
                                               D 000000000000000 5544
        2 0x00000000 <4>[ 246.509018] fffff88005eb0bdd0 000000000000046
ffffffff81075026 fffff88005eb0a010 <4>[ 246.509025] 0000000000159c0
0000000000159c0 000000000159c0 000000000159c0 <4>[ 246.509032]
ffff88005eb0bfd8 ffff88005eb0bfd8 0000000000159c0 0000000000159c0
<4>[ 246.509038] Call Trace: <4>[ 246.509048] [<fffffffff81075026>] ?
update_curr+0x186/0x1c0 <4>[ 246.509055] [<ffffffff8107607a>] ?
dequeue task fair+0x6a/0x170 <4>[ 246.509060] [<ffffffff8106ba29>] ?
dequeue task+0x89/0xa0 <4>[ 246.509082] [<ffffffffa00bf7fe>] ? DBG Log+0x3e/
0x340 \text{ [vos] } <4>[ 246.509090] [<ffffffff81440499>] schedule+0x29/0x90
<4>[ 246.509095] [<ffffffff8143edad>] schedule_timeout+0x21d/0x2c0
<4>[ 246.509102] [<ffffffff810c1392>] ? call_rcu_sched+0x12/0x20
<4>[ 246.509107] [<ffffffff8106261a>] ? put cred+0x3a/0x50
<4>[ 246.509111] [<fffffff81062d2e>] ? commit_creds+0x12e/0x1e0
<4>[ 246.509117] [<ffffffff8143f54d>] __down+0x6d/0xb0 <4>[ 246.509125]
[<ffffffff81061aa7>] down+0x47/0x50 <4>[ 246.509142] [<ffffffffa00c6009>]
LVOS sema down+0x9/0x10 [vos] <4>[ 246.509157] [<ffffffffa00c64cc>]
LVOS SchedWorkThread+0x5c/0x190 [vos] <4>[ 246.509165] [<fffffffff8144b3d4>]
kernel thread helper+0x4/0x10 <4>[ 246.509180] [<ffffffffa00c6470>] ?
LVOS\_SchedWorkInit + 0 \times 60 / 0 \times 60 \quad [vos] \quad <4 \times [\quad 246.509186] \quad [<fffffffff8144b3d0 >] \ ?
qs change+0x13/0x13 <3>[ 246.509190] INFO: task sched work:254 blocked for
more than 120 seconds. <3>[ 246.509192] "echo 0 > /proc/sys/kernel/
hung task timeout secs" disables this message. <6>[ 246.509196]
                D 000000000000000 5544 254
sched work
                                                     2 0x00000000
<4>[ 246.509203] fffff88005eb07dd0 000000000000046 fffffffff81075026
fffff88005eb06010 <4>[ 246.509209] 0000000000159c0 000000000159c0
0000000000159c0 0000000000159c0 <4>[ 246.509214] ffff88005eb07fd8
ffff88005eb07fd8 00000000000159c0 0000000000159c0 <4>[ 246.509220] Call
Trace: <4>[ 246.509225] [<ffffffff81075026>] ? update curr+0x186/0x1c0
<4>[ 246.509231] [<ffffffff8107607a>] ? dequeue task fair+0x6a/0x170
<4>[ 246.509236] [<ffffffff8106ba29>] ? dequeue_task+0x89/0xa0
<4>[ 246.509249] [<ffffffffa00bf7fe>] ? DBG_Log+0x3e/0x340 [vos]
<4>[ 246.509256] [<ffffffff81440499>] schedule+0x29/0x90 <4>[ 246.509260]
[<ffffffff8143edad>] schedule timeout+0x21d/0x2c0 <4>[ 246.509265]
[<ffffffff810c1392>] ? call rcu sched+0x12/0x20 <4>[
                                                         246.509269]
[<ffffffff8106261a>] ? __put_cred+0x3a/0x50 <4>[ 246.509274]
[<ffffffff81062d2e>] ? commit creds+0x12e/0x1e0 <4>[ 246.509279]
[<ffffffff8143f54d>] __down+0x6d/0xb0 <4>[ 246.509286] [<ffffffff81061aa7>]
down+0x47/0x50
```

3. Message output logs of the console

console: *****area type:console - location in console area:4**** die time: 20131109041507-e9ea9 die time:20131109041507-e9ea9

7.3 Kbox Operation Methods

This topic describes the operation process and precautions of the kbox.

7.3.1 Workflow

- 7.3.1 Workflow
- 7.3.2 Modifying the Configuration File
- 7.3.2 Modifying the Configuration File
- 7.3.3 Restarting the Kbox Service
- 7.3.3 Restarting the Kbox Service
- 7.3.4 Viewing Exception Information
- 7.3.4 Viewing Exception Information

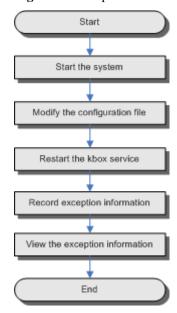
7.3.1 Workflow

This optic describes the workflows of the kbox, including modifying configuration files, restarting kbox services, and viewing exception information.

Workflow

Figure 7-2 describes the workflow of the kbox.

Figure 7-2 Simple workflow of the kbox



NOTE

- 1. In the EulerOS system, the kbox is delivered with the kernel together. The kbox service is automatically enabled when the system starts up.
- 2. You must configure the **reserve_mem** parameter in the startup parameters. By default, this parameter is set to **16M**. If this parameter is not configured or the value is smaller than 16 MB, the kbox service fails to be enabled.

Process

Table 7-2 describes the specific process.

NOTICE

- The storage medium must be configured. Otherwise, the captured information cannot be saved and will be lost after the system restart.
- After the configuration, you must restart the kbox service to validate the settings.

Table 7-2 Kbox workflow

| SN | Process | Description |
|----|---------------------------------|--|
| 1 | Start the system. | In the EulerOS system, the kbox is delivered with the kernel together. The kbox service is automatically enabled when the system starts up. |
| 2 | Modify the configuration file. | The product information, exception events to be captured, and available storage means are configured. The kbox configuration file is saved in the path /etc/kbox/config. |
| 3 | Restart the kbox service. | After the configuration file is modified, the kbox service shall be restarted to validate the settings. |
| 4 | Record exception information. | When an exception event occurs, the kbox records the specified exception information in the corresponding storage device based on the configuration file. |
| 5 | View the exception information. | The user with the root rights can run the log export command to export the exception information to a file in the specified directory from the storage device. |

7.3.2 Modifying the Configuration File

This topic describes how to properly configure the kbox.

Prerequisites

- The kbox is running properly in the EulerOS.
- The dump medium is working properly.

Precautions

After modifying the configuration file, restart the kbox to validate the settings.

Configuration Procedure

In the shell command line environment, log in as a user with the root rights.

 Open the configuration file. In any path, run the following command: vi /etc/kbox/config

The content in the configuration file is as follows:

```
#This file is the configuration file of the kbox. #Configure the file based
on the specific product information. #*Caution*: Correctly configure the
parameters based on the prompt information. The parameter must be quoted
using English quotation marks and no space exists inside or outside the
quotation marks.
######### Basic information of the hardware platform #############
#Product name, for example, "euler" "pangea" "dopra" "cgp" product="euler"
#Product version No., for example, V100R001C00B251 version="V002R200C10"
#Frame No., for example, frame=1~9 (generally for cascading) frame=""
#Slot No. of the board, for example, slot=0~12 slot=""
#Board location, for example, front board or rear board (0~1) locate=""
#Hardware information of the board, for example, pangea-v2
hard version="pangea-v2"
########### Scenarios for capturing exception information. If the value is
null or illegal, the system considers that the value is set to no
########### #panic event: panic triggered by the action of explicitly
calling the panic function of the kernel or an exception, panic event="yes"
#Normal reboot event: The reboot, shutdown, halt, and init reboot event="no"
triggered by commands in user mode
#Abnormal reboot event: The machine restart emerge event="no" triggered by
exceptions in kernel mode
#Die event (optional), die event="yes"
#Actions performed after the die event, die call panic="no"
#OOM event, oom event="yes" #Whether to call panic oom call panic="no" after
the OOM event occurs
#D deadlock event, dlock event="no"
#R deadlock event, rlock event="no"
#Acpi event, to-be-defined, acpi event="no"
#Mce event, to-be-defined, mainly the intel CPU-related exception,
mce_event="no"
#BMC pre-interrupt event, mainly for the MCCP products, bmc event="no"
```

```
#User-defined event, adding or deleting ip ipaddr event="no"
#Network events, mainly the up/down event of the network interface,
net event="no"
#User-defined events: adding or deleting a route, adding or deleting a rule,
modification time (whether to separate the modification time is to be
determined), route event="no" rule event="no" time event="no"
#Security events: mainly the security hardening-related events,
security event="no"
#Watchdog events: mainly the watchdog expiration reset event,
wtdog event="no"
bmc="off"
#BIOS device, bios="off"
#PCIE device, pcie="off"
#Highmem device, hmem="on"
#Logic device, logic="off"
############### Module insertion parameters ################ #Note: The
start pddr must be a physical address, aligned by 4 KB, in hexadecimal format
     mem size is in hexadecimal format, a minimum of 8 KB #
are separated by spaces #bmc drive parameter bmc_param=""
#BIOS drive parameter, bios param=""
#PCIE drive parameter, pcie param=""
#Highmem drive, hmem param="sym start paddr name=reserve kbox mem start
sym mem size name=reserve kbox mem len"
#Logic drive parameter, logic param=""
############ Internal test devices ############ #net device (for
internal use) net="off"
############# IP address of the TFTP server (for internal use)
the region can be sent to the TFTP server. By default, messages of the TFTP
server with IP address 127.0.0.1 are not sent, TGT_IP="127.0.0.1" TGT MAC=""
########## Crash report interface ######### die_notify_func=""
```

2. Modify the configuration file.

Configure basic information, exception events to be captured, and storage devices based on the current hardware environment of the system. The configuration mainly includes the product information, exception event, and storage device.

NOTICE

• The parameters must be configured in strict accordance with the requirements. The parameters must be quoted in English quotation marks without any spaces inside or outside the quotation marks. The space between characters must be replaced by "_". The capitalization of configuration items set to yes/no, YES/NO, on/off, or ON/OFF must be consistent. No space is allowed. Otherwise, the value is considered as **no**.

- At least one configuration item is configured for the exception event. Otherwise, the kbox cannot load the configuration file. The storage device must be configured. Otherwise, the exception information cannot be dumped. After the kbox is restarted, the information is lost.
- After modifying the configuration file, restart the kbox to validate the settings.
 Table 7-3, Table 7-4, and Table 7-5 describe the parameters and configuration requirements.

Table 7-3 Product information

| SN | Parameter Name | Description | Parameter Value | Mandatory or Not |
|----|-------------------|---|-------------------------------|---------------------|
| 1 | product | Current device name (or product name) | User-defined character string | No |
| 2 | version | Version number of the current system | User-defined character string | No |
| 3 | frame | Current rack number | An integer larger than 0 | No |
| 4 | slot | Slot number of the current board | An integer larger than 0 | No |
| 5 | locate | Board location | 0 or 1 | No |
| 6 | hard_version | Hardware version | User-defined character string | No |

Table 7-4 Exception events

| SN | Parameter Name | Descriptio n | Parameter Value | Support or Not | Mandatory or Not |
|----|-------------------|-----------------------|--------------------|-------------------|------------------------------------|
| 1 | panic_event | Panic event | yes/no | Yes | Yes. At least |
| 2 | reboot_event | Security reboot event | yes/no | No | one type of exception events shall |
| 3 | emerge_eve nt | Abnormal reboot event | yes/no | No | be configured. |
| 4 | die_event | Die event | yes/no | Yes | |
| 5 | dlock_event | D deadlock event | yes/no | No | |

| SN | Parameter Name | Descriptio n | Parameter Value | Support or Not | Mandatory or Not |
|----|--------------------|---|--------------------|-------------------|---------------------|
| 6 | rlock_event | R deadlock event | yes/no | No | |
| 7 | acpi_event | Power- on/off event | yes/no | No | |
| 8 | mce_event | Hardware error event | yes/no | No | |
| 9 | bmc_event | BMC pre- interrupt event | yes/no | No | |
| 10 | ipaddr_event | IP address modification event | yes/no | No | |
| 11 | net_event | Status change event of the Net device interface | yes/no | No | |
| 12 | route_event | Route modification event | yes/no | No | |
| 13 | rule_event | Change event of user-defined ACL rules | yes/no | No | |
| 14 | time_event | Time zone or time change event | yes/no | No | |
| 15 | security_eve nt | User-defined security event | yes/no | No | |
| 16 | wtdog_event | Watchdog event | yes/no | No | |
| 17 | oom_event | OOM event | yes/no | Yes | |
| 18 | oom_call_pa nic | Whether to call the panic function after the OOM event occurs | yes/no | Yes | No |

NOTE

The **oom_call_panic** configuration item takes effect only when the **oom_event** configuration item is set to **yes**.

Table 7-5 Storage device configurations

| SN | Parameter Name | Description | Parameter Value | Mandatory or Not |
|----|-------------------|----------------------------|--------------------|--|
| 1 | bmc | BMC storage | on/off | Yes. At least |
| 2 | bios | BIOS NVRAM storage | on/off | one storage mode must be configured. |
| 3 | pcie | PCIE storage | on/off | |
| 4 | hmem | High-end memory storage | on/off | |
| 5 | logic | Logic storage | on/off | |

NOTE

- 1. Table 3 and Table 4 must be used together.
- 2. The CloudEdge uses the high-end memory storage. By default, **hmem** is set to **on**.

Table 7-6 Storage configuration parameters

| SN | Parameter Name | Description | Parameter Value | Mandatory or Not |
|----|-------------------|-------------------------------|---------------------------------------|---------------------|
| 1 | bmc_param | BMC storage drive parameter | Not supported temporarily | No |
| 2 | bios_param | BIOS NVRAM drive parameter | Default parameter of the drive | No |
| 3 | pcie_param | PCIE drive parameter | pci_bus_id=00 pci_device_id= 00 | Yes |

| SN | Parameter Name | Description | Parameter Value | Mandatory or Not |
|----|-------------------|---------------------------------|--|---------------------|
| 4 | hmem_param | Reserved memory drive parameter | This parameter supports two value configuration modes: • sym_start_p addr_name= reserve_kbo x_mem_start t sym_mem_s ize_name=re serve_kbox_mem_len • start_paddr= 0xxxxxx mem_size=0 xxxxxx. The values of start_paddr and mem_size are integers in hexadecimal format. The start_paddr specifies the start physical address, and mem_size specifies the size of the memory. By default, the first value configuration mode is adopted. The CloudEdge user is not suggested to modify the value. | Yes |
| 5 | logic_param | Logic drive parameter | Not supported temporarily | No |

NOTE

 The CloudEdge saves the memory information using the boot parameters instead of the non-volatile storage device. The common memory takes the place of the non-volatile storage medium, and the memory information is saved as the mirroring memory using the kdump. The mirroring memory can be read using the export_kbox_img_to_txt command.

7.3.3 Restarting the Kbox Service

This topic describes running environment, restrictions, and loading process of the kbox.

Prerequisites

- The kbox is running properly in the EulerOS.
- The dump medium is working properly.

Loading Process

In the EulerOS that is running normally, log in to the system as a user with the root rights. Ensure that the configuration file is modified based on the requirements.

In the shell command line environment, run the following command in any path:

#systemctl restart kbox

Verifying Whether the Configuration File Is Successfully Loaded

MOTE

When the system is shut down and then reboot, the kbox service is not interrupted. The **systemctl stop kbox** command is called when the system is shut down and reboot. The kbox service is not interrupted. The interface is null.

Run the following command to view the running status of the kbox:

#systemct status kbox

- If "active" is displayed, the kbox module is successfully loaded and running.
- If "active" is not displayed, the kbox module is not loaded or not successfully loaded. Check the kbox configuration file and parameters. Load the kbox module again after verification. For more information, see 7.5 Troubleshooting of Common Faults.

7.3.4 Viewing Exception Information

This topic describes how to view exception information saved in the storage device.

Prerequisites

- The kbox is running properly in the EulerOS.
- The dump medium is working properly.
- Only the user with the root rights can view the kbox-related information.

Exporting Exception Information

Upon system boot, the kbox logs are saved in the path /var/crash (default location, you can change this location by setting the path parameter in the kdump configuration file). Logs for

each system exception are saved in the directory named by IP address-time point. The **xxx-xxx.img.gz** file in this directory is a kbox log.

NOTE

Currently, the kbox logs are saved in the directory named "127.0.0.1-time point". 127.0.0.1 indicates that the kbox logs are only saved in the current host and will not be sent to other servers.

```
[root@localhost 127.0.0.1-2015.11.24-12:08:11]# ls 100000000-1000000.img.gz vmcore-dmesg.txt
```

Run the following command to decompress and parse the logs:

```
gunzip 100000000-1000000.img.gz
export kbox img to txt -i 100000000-1000000.img
```

The system displays "export_kbox_img_to_txt: parse kbox data into /tmp/kbox_log.txt success.

The **kbox** log.txt file is the parsed kbox log.

You can run the vi command to view the log that records the exception information. The OOM exception information is used as an example. For details, see **7.2.3 Providing System OOM Information**.

7.4 Viewing Kbox Information

This topic describes how to view the kbox-related information.

Prerequisites

- The kbox is running properly in the EulerOS.
- The dump medium is working properly.

Procedure

• Check the running status of the kbox. Run the following commands:

systemctl status kbox kbox.service - Crash message collector Loaded: loaded (/usr/lib/systemd/system/kbox.service; disabled) Active: active (exited) since Thu 2015-11-26 10:39:47 EST; 13s ago Process: 26545 ExecStart=/usr/sbin/kbox start (code=exited, status=0/SUCCESS) Main PID: 26545 (code=exited, status=0/SUCCESS)

Nov 26 10:39:46 localhost.localdomain kbox[26545]: kbox: kbox module has been loaded successfully! Nov 26 10:39:46 localhost.localdomain kbox[26545]: driver: drivers have been loaded successfully! Nov 26 10:39:47 localhost.localdomain systemd[1]: Started Crash message collector.

- View the output information.
 - If the active state is displayed, the kbox is running properly, as shown in the following figure.

```
kbox.service - Crash message collector
Loaded: loaded (/usr/lib/systemd/system/kbox.service; disabled)
Active: active (exited) since Thu 2015-11-26 10:39:47 EST; 13s ago
```

- If the failed state is displayed, the kbox is not loaded to the system, as shown in the following figure.

```
kbox.service - Crash message collector
  Loaded: loaded (/usr/lib/systemd/system/kbox.service; disabled)
  Active: failed (Result: exit-code) since Thu 2015-11-26 10:44:43 EST; 5s ago
  Process: 29347 ExecStart=/usr/sbin/kbox start (code=exited, status=1/FAILURE)
Main PID: 29347 (code=exited, status=1/FAILURE)
```

• View the temporary storage region of the system.

After the kbox is started, by default, it creates multiple temporary storage regions to save the corresponding logs. Run the following command to view the existing storage regions in the system:

```
Storage:/ #kboxstatus ------ product info ------
product name: pangea hardware version: pangea-v2
------ enabled events ------ panic_event reboot_event
emerge_event die_event oom_event rlock_event
------ enabled storages ------- bios

the regions and storages list:
----- regions list ------ console die emerge message oom
panic reboot rlock
------ storages list ------- biosnvram
```

Table 7-7 describes the temporary storage regions.

Table 7-7 Description of storage regions

| Name | Description |
|---------|---|
| console | Saves log information output to the console after the storage exception occurs. If excessive information is output, the earliest information will be overwritten. The size of this storage region is 32 KB. |

| Name | Description |
|---------|---|
| die | Saves exception information captured when the kernel process encounters the OOPS (memory destroyed or using a null pointer) event. The size of this storage region is 128 KB. |
| message | Saves the latest 64 KB information output by the kernel when the memory exception occurs. |
| oom | Saves the information captured for the OOM event. The size of this storage region is 256 KB. |

• View the global information of the storage device.

View the storage devices registered in the system.

The storage devices indicate the storage mediums registered in the kbox module, including the NVRAM, PCIE device memory, and BMC device memory. After an exception occurs, the kbox updates the log information saved in the temporary storage regions to these storage devices. Currently, the CloudEdge uses the HMEM (ordinary memory) as the storage device by default. An example is as follows:

```
localhost:~ # kboxstatus
the effective info in /etc/kbox/config:
   ---- product
          name: euler
          number: V200R002C10
version
          number: 1
frame
         number: 0
slot
locate
            info: 0
  ----- enabled
panic event
            die event
                                        oom call panic
                           oom event
     ----- enabled storages -----
mem
the regions and storages list:
      ----- regions
                     list -----
console die message com panic
     ----- storages
 mem mem info
```

7.5 Troubleshooting of Common Faults

This section describes common faults and corresponding handling methods of the kbox.

Kbox Failed to Export Logs

- Run the systemctl status kbox command to check whether the kbox service is started. If
 not, run the systemctl start kbox command to start the kbox service. If the startup fails,
 check whether the kbox configuration is correct.
- 2. Run the **systemctl status kdump** command to check whether the kdump is normally started. If not, run the **systemctl start kdump** command to start the kdump service. If the startup fails, check whether the kdump configuration is correct.

NOTE

The kbox logs are saved by the kdump.

Kbox Failed to Capture Exception Information

Run the **systemctl status kbox** command to check whether the kbox service is started. If not, run the **systemctl start kbox** command to start the kbox service.

Kbox Service Failed to Start

Perform the following steps to identify the fault:

- Run the cat /etc/os-release command to check whether the current OS is EulerOS.
 Currently, the kbox supports only the EulerOS and cannot be used in Linux systems in other versions.
- 2. Run the **systemctl status kbox** and **journalctl -l** commands to display the prompt information generated when the kbox service fails to start.
- 3. Run the **uname -m** command to check the hardware architecture. Check whether the host computer adopts the x86 architecture. Currently, the kbox supports only the x86 architecture.
- 4. Check whether the kbox configuration file is correct. Ensure that the modified configuration items are correct.
- 5. If the reserved memory is faulty, the kbox also fails to start.

During the boot phase, the system reserves 16 MB memory space for kbox commissioning. To achieve memory reservation, add **reserve_kbox_mem=16M** to the **cmdline** parameter in the grub configuration file.

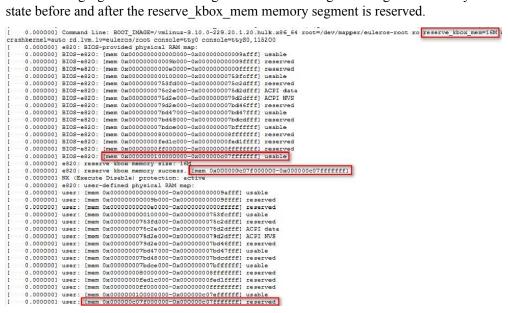
The memory reservation algorithm has the following steps:

- a. In the e820 directed acyclic graph, the system traverse each memory segment in the usable state from the high memory address to the low memory address, until a segment that satisfies the 16 MB requirement is found.
- b. Reserve 16 MB memory space in the found memory segment from the high memory address to the low memory address.

Note:

- (1) If the available memory space of the system is smaller than 16 MB, the kbox fails to start.
- (2) When the memmap is used to reserve the memory space, ensure that it is not conflicted with the reserve_kbox_mem memory segment. The memmap does not identify the state of the memory segment when reserving the memory space. Therefore, the forcible allocation mode may cause a conflict with the reserved memory space.

The following figure shows the changes of the address segment range and memory state before and after the reserve_kbox_mem memory segment is reserved.



7.6 Appendix

7.6.1 Command References

7.6.1 Command References

MOTE

The /usr/sbin/kbox is an internal command used for starting the kbox service. The users must not use this command.

Starting the Kbox Service

systemctl start kbox

Restarting the Kbox Service

systemctl restart kbox

Viewing the Kbox State

systemctl status kbox

Viewing the Valid Configuration Information, Name of the Temporary Storage Region, and Registered Storage Devices

kboxstatus

NOTE

If the kbox service is not started, the current temporary storage regions and registered storage devices are not displayed.

Exporting Log Information

The **os kbox config** command is used to export the logs in the non-volatile storage devices.

NOTE

Because the CloudEdge is not equipped with any non-volatile storage device, this command does not have an actual effect in the current CloudEdge environment.

os_kbox_config -o dev=[Storage device name],type=[Type of exported logs],index=[SN of the log] | -h | -v

For details about the parameters, see **Table 7-8**.

Table 7-8 Parameter description

| Parameter Name | Description |
|---------------------------------|---|
| dev=[Storage device name] | Name of the storage device (BIOS NVRAM, HMEM, or PCI) registered in the current system, used to save exception information. |
| type=[Type of the exported log] | Type of the exported logs. It is the same as the region name and can be set to oom/console/message/die . |
| index=[SN of the log] | The SN of the log. The value ranges from 1 to 32. 1 indicates the latest log. Up to 32 logs can be recorded. |
| -h | View the help information. |
| -V | View the kbox version information. |

Parsing Log Files

Because the general server is not equipped with the non-volatile storage system, the kbox saves logs only in the common memory. When the system crashes, the kdump saves the common memory as a mirroring memory file. The kbox parses the mirroring memory file using **export kbox img to txt** and outputs log files in the text format.

export kbox img to txt-i kbox file

NOTE

- By default, the kbox files are compressed using the gzip. Before parsing the files, run the gunzip xxx-xxx.img.gz command to decompress the files.
- This command is only used to parse the kbox log files on the general server.

8 kdump

Kernel Dump (kdump) is a crash dump mechanism that collects memory information in the event of a kernel crash. When triggered, kdump exports memory information (vmcores) that can be analyzed for determining the cause of the crash.

- 8.1 Overview
- **8.2 Constraints**
- 8.3 Configuring kdump Parameters
- 8.4 Managing kdump Service
- 8.5 Parsing vmcores using the crash Tool
- 8.6 Common Troubleshooting
- 8.1 Overview
- 8.2 Constraints
- 8.3 Configuring kdump Parameters
- 8.4 Managing kdump Service
- 8.5 Parsing vmcores using the crash Tool
- 8.6 Common Troubleshooting

8.1 Overview

When the running kernel crashes, for example, because of the use of the magic key c, the operating system switches to the dump-capture kernel where memory information at the time of crash is collected and saved.

NOTE

By default, kdump does not save user data at the time of kernel crash. Exert caution when modifying kdump configurations as this may result in some of user data being saved. To stop kdump service, follow the guidelines provided in **8.4 Managing kdump Service**.

8.2 Constraints

- Only memory information of EulerOS can be dumped.
- Some of vmcores created by kdump may be incomplete, depending on the disk write speed, memory usage, and watchdog timer interval.
- The dump duration heavily relies on memory size.
- The following must be configured in the configuration file of the virtual machine (VM) that is being created. Otherwise, kdump does not work on the VM.
 - <features>
 - <acpi/>
 - </features>

8.3 Configuring kdump Parameters

Getting kdump Information

NOTE

By default, kdump enters the working state after the operating system is booted.

The kdump configuration file /etc/kdump.conf contains the following common parameters:

| Parameter | Description |
|-------------|---|
| default | Default action that will be taken in the event of kdump failure. |
| path | Path where kdump logs are saved. The path must be located on the root partition (/). |
| dracut_args | Passes kdump initrd parameters to dracut. |

Configuring kdump Parameters

NOTICE

- Retain default settings in the kdump configuration file. Changes to kdump settings may lead to unexpected errors.
- The kernel command line (cmdline) must contain crashkernel=auto. To list parameters specified on the cmdline, run the cat /proc/cmdline command.

Table 8-1 describes key parameters in the kdump configuration file /etc/kdump.conf.

Table 8-1 Key kdump parameters

| Parameter | Description | Value |
|----------------|---|---|
| default | Default action that will be taken in the event of kdump failure. | Default: reboot |
| path | Path where kdump logs are saved. NOTE The path must be located on the root partition (/). | Default: /var/crash |
| dracut_args | Passes kdump initrd parameters to dracut. | Null |
| core_collector | A tool for compressing kdump logs. | Default: makedumpfile with the -d option (filtering level) set to 31 |
| kdump_obj | Indicator of whether to save kbox logs or vmcores. | If kbox is correctly configured, kbox logs are saved. Otherwise, vmcores are saved instead. |
| kbox_mem | Memory area where kbox logs are saved. | The memory area is automatically allocated by kbox. Do not attempt to change it. |
| keep_old_dumps | The number of historical kdump logs that will be saved. | -1: Only current logs are saved. |

8.4 Managing kdump Service

Command for stopping kdump service:

#systemctl stop kdump

• Command for starting kdump service:

#systemctl start kdump

• Command for restarting kdump service:

#systemctl restart kdump

• Command for querying kdump:

#systemctl status kdump

8.5 Parsing vmcores using the crash Tool

To parse vmcores using the crash tool provided by Euler linux, perform the following steps:

1. Find the crash installation package vmcore_debug_tool.tar.gz from the Software \02.Tools\DebugTools\ directory of VMP installation package.

- 2. Decompress vmcore_debug_tool.tar.gz to any directory on EulerOS 2.1. Copy the vmcores saved by kdump to that directory.
- 3. In that directory, run the following command to parse vmcores:

```
./crash vmlinux-3.4.24.15-0.11-default vmlinux-3.4.24.15-0.11-default.debug vmcore
```

The parsed vmcores contains information about the kernel, CPU, memory, panic, and so on.

```
KERNEL: vmlinux-3.4.24.15-0.11-default
 DEBUGINFO: vmlinux-3.4.24.15-0.11-default.debug
   DUMPFILE: vmcore
       CPUS: 4
       DATE: Mon Nov 24 15:35:44 2014
     UPTIME: 854015929139 days, 18:47:25
LOAD AVERAGE: 5.99, 6.00, 6.04
      TASKS: 108
   NODENAME: Storage
    RELEASE: 3.4.24.15-0.11-default
     VERSION: #1 SMP Tue Nov 12 06:28:53 UTC 2013 (0c85715)
    MACHINE: x86 64 (1800 Mhz)
     MEMORY: 4 GB
       PANIC: ""
        PID: 60724
     COMMAND: "exhaustmem"
       TASK: ffff8800593cc500 [THREAD INFO: ffff880062046000]
        CPU: 1
       STATE: TASK RUNNING (PANIC)
crash>
```

To list the commands supported by the crash tool, run the help command. The following is an example output of the help command:

```
crash> help
               files
                                                              timer
                               mach
                                              repeat
               fuser
ascii
                              mount
                                              search
                                                             vm
               qdb
bt
                              net
                                             set
                                                             vtop
btop
               help
                              р
                                              sig
                                                             waitq
dev
                                             struct
               ipcs
                              ps
whatisdis
                     irq
                                                   swap
                                                                   wr
eval
               kmem
                              ptob
                                             sym
                                                             q
exit
               list
                              ptov
                                              sys
extend
                log
                               rd
                                               task
```

NOTE

The log command does not work if logs in the cyclic buffer are redirected to the nonvolatile random access memory (NVRAM). Information about memory segments allocated to NVRAM cannot be saved into vmcores.

To display details of a particular command, for example, the bt command, run the man bt or help bt command. Example details of the bt command

```
crash> man bt

NAME

bt - backtrace

SYNOPSIS

bt [-a|-g|-r|-t|-T|-l|-e|-E|-f|-F|-o|-O] [-R ref] [-I ip] [-S sp] [pid | task]

DESCRIPTION

Display a kernel stack backtrace. If no arguments are given, the stack trace of the current context will be displayed.

-a displays the stack traces of the active task on each CPU.

(only applicable to crash dumps)

-g displays the stack traces of all threads in the thread group of the target task; the thread group leader will be displayed first.

-r display raw stack data, consisting of a memory dump of the two pages of memory containing the task_union structure.

.....
```

8.6 Common Troubleshooting

Illegal Stack Access

1. Compile code to simulate illegal stack access.

```
#include <linux/kernel.h>
#include <linux/module.h>
static int init a init(void)
{
     char msg[10] = \{0\};
     printk("a init\n");
     strcpy(msg, "this modules is testing module,
return 0;
static void exit a exit (void)
     printk("a exit\n");
module_init(a_init)
module_exit(a_exit)
MODULE_LICENSE("GPL");
```

2. Perform the following diagnostic steps:

Run the bt command to display stack traces of the current context. The stack traces show that the stack of a particular process cannot be parsed.

```
crash> bt
PID: 13360
          TASK: ffff8801e386c140 CPU: 2
                                           COMMAND: "insmod"
#0 [ffff8801fddabc60] machine kexec at ffffffff8101fc9b
#1 [ffff8801fddabcb0] crash kexec at ffffffff81082115
#2 [ffff8801fddabd80] show registers at ffffffff81006979
#3 [ffff8801fddabde0] die at ffffffff8138e3e7
#4 [ffff8801fddabe10] die at ffffffff81007623
#5 [ffff8801fddabe40] do_general_protection at ffffffff8138e0a9
#6 [ffff8801fddabe70] general protection at ffffffff8138d7cf
   [exception RIP: init module+60]
   RIP: ffffffffa087e03c RSP: ffff8801fddabf20
                                               RFLAGS: 00010246
   RAX: 000000000000000 RBX: 000000000614010
                                                RCX: 0000000000000000
   RDX: 000000000000000 RSI: ffffffffa0a4c117
                                                RDI: ffff8801fddabfe7
   RBP: 20676e6974736574
                         R8: 00000000000000000
                                                R9: 0000000000000400
   R10: 000000000000000 R11: 0000000000000 R12: ffffffffa087e000
   R13: 000000000000000 R14: 00007f139d2f6000 R15: 000000000000000
   ORIG RAX: fffffffffffffff CS: 0010 SS: 0018
   RIP: 6161616161616161 RSP: 00007fff37c795f8 RFLAGS: 00010202
   RAX: 6161616161616161 RBX: 61616161616161 RCX: 6161616161616161
   RDX: 61616161616161 RSI: 61616161616161 RDI: 6161616161616161
   RBP: 6161616161616161 R8: 61616161616161
                                                R9: 6161616161616161
   R10: 6161616161616161 R11: 61616161616161 R12: 6161616161616161
   R13: 6161616161616161 R14: 61616161616161 R15: 6161616161616161
   ORIG RAX: 6161616161616161 CS: 616161616161 SS: 002b
ot: WARNING: possibly bogus exception frame
```

Determine the stack memory based on RSP: ffff8801fddabf20. Identify the location of error code in the stack memory.

```
rash> rd ffff8801fddabe00 100
ffff8801fddabe00: 000000000000292 ffff8801fddabe38
                                                      .......8......
                                                      #v.....@.....
ffff8801fddabe10:
                  ffffffff81007623 ffff8801e386c140
                 ffff8801fddabe78 0000000000000000
ffff8801fddabe20:
ffff8801fddabe30:
                  00007f139d2f6000 ffff8801fddabe68
                                                      .`/....h...
ffff8801fddabe40:
                  ffffffff8138e0a9 ffffffff8156f610
ffff8801fddabe50:
                  0000000000000001 ffffffffa087e000
ffff8801fddabe60:
                  0000000000000000 20676e6974736574
                                                      .....testing
ffff8801fddabe70:
                  ffffffff8138d7cf 0000000000000002
ffff8801fddabe80:
                  00007f139d2f6000 00000000000000000
                  ffffffffa087e000 20676e6974736574
ffff8801fddabe90:
                                                      .....testing
                  000000000614010 0000000000000000
ffff8801fddabea0:
                                                      .@a.......
ffff8801fddabeb0:
                  000000000000000 0000000000000400
                  000000000000000 0000000000000000
ffff8801fddabec0:
                  000000000000000 0000000000000007
ffff8801fddabed0:
                  ffffffffa0a4c117 ffff8801fddabfe7
ffff8801fddabee0:
                  ffffffffffffffffffa087e03c
ffff8801fddabef0:
ffff8801fddabf00: 000000000000010 000000000010246
ffff8801fddabf10: ffff8801fddabf20 0000000000000018
ffff8801fddabf20: 202c656c75646f6d 6161616161616161
                                                      module, aaaaaaaa
ffff8801fddabf30: 6161616161616161 6161616161616161
                                                      aaaaaaaaaaaaaa
ffff8801fddabf40: 6161616161616161 6161616161616161
                                                      aaaaaaaaaaaaaa
ffff8801fddabf50:
                  6161616161616161 6161616161616161
                                                      aaaaaaaaaaaaaa
                  6161616161616161 6161616161616161
ffff8801fddabf60:
                                                      aaaaaaaaaaaaaa
ffff8801fddabf70:
                  6161616161616161 6161616161616161
                                                      aaaaaaaaaaaaaa
ffff8801fddabf80: 6161616161616161 6161616161616161
                                                      aaaaaaaaaaaaaa
ffff8801fddabf90: 6161616161616161 6161616161616161
                                                      aaaaaaaaaaaaaa
ffff8801fddabfa0: 6161616161616161 6161616161616161
                                                      aaaaaaaaaaaaaa
ffff8801fddabfb0: 6161616161616161 6161616161616161
                                                      aaaaaaaaaaaaaa
ffff8801fddabfc0: 6161616161616161 6161616161616161
                                                      aaaaaaaaaaaaaa
ffff8801fddabfd0: 6161616161616161 6161616161616161
                                                      aaaaaaaaaaaaaa
ffff8801fddabfe0: 0000616161616161 00000000000010202
                                                      aaaaaa.....
ffff8801fddabff0: 00007fff37c795f8 000000000000002b
```

Illegal Access to Page Tables

1. Compile code to simulate illegal access to page tables.

```
#include <linux/kernel.h>
#include <linux/module.h>
#include <linux/kprobes.h>
#include <linux/kallsyms.h>
#include <linux/syscalls.h>
#include <linux/slab.h>
#include <linux/kdebug.h>
#include <asm/apic.h>
#include <asm/pgalloc.h>
static int init jprobe init(void)
         unsigned long address;
        pgd t *pgd;
        pud t *pud;
         pmd t *pmd;
         printk(KERN INFO "zk--- in \n");
         address = (unsigned long) kmalloc(512 , GFP KERNEL);
         pgd = pgd offset(current->active mm, address);
         pud = pud offset(pgd, address);
        pmd = pmd offset(pud, address);
         memset(pmd, 0, 16);
         printk("test: %x \n", *(int*)address);
         return 0;
static void exit jprobe exit (void)
```

```
printk(KERN_INFO "zk--- out \n");
}
module_init(jprobe_init)
module_exit(jprobe_exit)
MODULE_LICENSE("GPL");
```

2. Perform the following diagnostic steps:

Analyze the erroneous stack and finds that it is due to an address error.

```
PID: 13016 TASK: ffff88003595c080 CPU: 0
                                            COMMAND: "insmod"
#0 [ffff88008b0f7b10] machine_kexec at ffffffff81021a54
#1 [ffff88008b0f7b60] crash kexec at ffffffff8108baf8
#2 [fffff88008b0f7c30] show registers at ffffffff81006bf8
#3 [ffff88008b0f7c90] __die at ffffffff81400f2e
#4 [ffff88008b0f7cc0] no_context at ffffffff8102f733
                      __bad_area_nosemaphore at ffffffff8102f925
#5 [ffff88008b0f7d00]
#6 [ffff88008b0f7dd0] bad_area_nosemaphore at ffffffff8102f9fe
#7 [ffff88008b0f7de0] do_page_fault at ffffffff81402b0e
#8 [ffff88008b0f7e30] page fault at ffffffff8140029f
    [exception RIP: acct collect+88]
   RIP: ffffffff8108af68
                         RSP: ffff88008b0f7ee8
                                                 RFLAGS: 00010286
   RAX: ffff8800658ba6b8
                         RBX: 0000000000002000
                                                 RCX: ffff88006b050480
                         RSI: 0000000000000015
                                                RDI: ffffffff81732a20
   RDX: 00000000000000000
   RBP: ffff88008b0f7f08
                          R8: 00000000000000000
                                                 R9: fffffffffffffa8
   R10: 00007f7c07212700 R11: 000000000000246 R12: ffff8800346ac400
   R13: 000000000000000 R14: 0000000000000 R15: 00007f7c071d0010
   ORIG RAX: fffffffffffffff CS: 0010 SS: 0018
#9 [ffff88008b0f7f10] do exit at ffffffff81052b11
10 [ffff88008b0f7f40] do group exit at ffffffff81052c0d
11 [ffff88008b0f7f70] sys_exit_group at ffffffff81052c92
#12 [ffff88008b0f7f80] system call fastpath at ffffffff81002ffb
   RIP: 00007f7c06d2c2a8 RSP: 00007fffd5e227a8 RFLAGS: 00010246
   RAX: 000000000000000 RBX: ffffffff81002ffb RCX: 000000000000000
   RDX: 000000000000000 RSI: 0000000000003c RDI: 00000000000000
   RBP: 0000000000000000
                          R8: 0000000000000000e7
                                                 R9: ffffffffffffa8
   R10: 00007f7c07212700 R11: 00000000000246 R12: ffffffff81052c92
   R13: fffff88008b0f7f78 R14: 00007fffd5e237d4 R15: 0000000000000001
   ORIG RAX: 0000000000000000 CS: 0033 SS: 002b
```

Analyze the instruction returned in response to RIP: ffffffff8108af68 and find that the instruction uses the (RAX+0x10) address.

```
crash> dis ffffffff8108af68
0xffffffff8108af68 <acct_collect+88>: add 0x10(%rax),%rbx
```

Analyze the page table that contains the address and find that the PMD of the page table incorrectly points to 0.

Determine the suspected module based on the content in the memory that has been illegally accessed or based on the logs generated around the time of crash.

Overwriting of Static Variables

Run the sym -l command to list kernel symbols. Determine the addresses of the overwritten static variables based on the kernel symbols. Find the static variables near the addresses of the overwritten static variables. It is very likely that a particular variable overflows, causing neighboring variables to be overwritten.

Illegal Memory Access in DMA

Symptom

There are no regular stack traces. All code areas are identical and their code is fe 0b ad ca.

```
[ 3051.054204] Call Trace:
  [ 3051.057035] [<fffffffff8115faa9>] path_openat+0xd9/0x420
  [ 3051.063054] [<fffffffff8115ff2c>] do_filp_open+0x4c/0xc0
  [ 3051.069103] [<fffffffff81150b71>] do_sys_open+0x171/0x1f0
  [ 3051.075223] [<fffffffff8144fc53>] ia32_do_call+0x13/0x13
  [ 3051.081261] Code: fe 0b ad ca fe 0b a
```

Diagnosis

The kernel code area is read-only and cannot be modified using a linear address. A physical address must have been used to modify the kernel code area. Both the direct memory access (DMA) controller and the basic input/output system (BIOS) are capable of operating on physical memory. Considering that the content stored in the target address is irrelevant to the DMA controller, then BIOS is suspected of causing the problem.

BIOS code analysis discovers a driver code error. Due to the error, BIOS is overwritten during DMA and then illegally accesses kernel memory while BIOS is running.

Deadlock

Diagnosis

The crux of diagnosis lies in determining the stack being used by each CPU at the time of deadlock. To list all active stacks of the CPU, run the bt -a command. Then parse the data structure of lock to determine which thread was holding the lock.

- Common types of deadlock
 - A non-atomic procedure, such as sleep schedule, is executed in the spinlock protection area.
 - It takes long to execute logic in the spinlock protection area.
 - AB-BA deadlock
 - AA deadlock

- Ring lock in which modules in complex architecture wait for each other in a loop.
- Mismatch between lock and unlock, resulting in changes to lock pointer

9 Appendix

- 9.1 File Types and Names
- 9.2 Common Directories
- **9.3 Terms**
- 9.4 Comparison Between Common Linux and DOS Commands
- 9.1 File Types and Names
- 9.2 Common Directories
- 9.3 Terms
- 9.4 Comparison Between Common Linux and DOS Commands

9.1 File Types and Names

In Linux systems, file types are usually inferred from file names.

Table 9-1 Compressed files

| File Name | Description | |
|-----------|---|--|
| .bz2 | File compressed using the bzip2 compressor. | |
| .gz | File compressed using the gzip compressor. | |
| .tar | File compressed using the tar compressor. | |
| .tbz | File compressed using the tar and bzip compressors. | |
| .tgz | File compressed using the tar and gzip compressors. | |
| .zip | File compressed using the ZIP compressor. Such files are generally used by MS-DOS applications. | |

Table 9-2 System files

| File Name | Description |
|---------------|--|
| .conf or .cfg | Configuration file. |
| .lock | Lock file, which is used to determine whether a program or device is being used. |
| .rpm | Software package file. |

Table 9-3 Programming and script files

| File Name | Description | |
|-----------|-----------------------------------|--|
| .c | Source code file in C language. | |
| срр | Source code file in C++ language. | |
| .h | Header file in C or C++ language. | |
| .0 | Program object file. | |
| .pl | Perl script. | |
| .py | Python script. | |
| .so | Library file. | |
| .sh | shell script. | |
| .tcl | TCL script. | |

9.2 Common Directories

Solid knowledge of directory structure on the operating system helps you quickly find files during file operations and system management.

The file system uses a hierarchical, tree-like directory structure. The base of the file system hierarchy begins at the root (often referred to as the forward slash / since the full path to it is /). Directories branch off the root. The tree root and branches are directories or folders, whereas leaves are files.

Here are the most common top level directories.

- /bin: command files executable by common users.
- /sbin: commands executable by non-common users. Sometimes, the directory may also hold commands executable by common users.
- /lib: shared library files used by programs in /bin and /sbin directories.

• /usr: files and directories related to system users, as well as primary programs.

The /usr hierarchy is as follows:

- /usr/bin: most user commands
- /usr/sbin: system commands
- /usr/lib/: library files used by user programs
- /etc: system configuration files.
- /root: home directory for the system administrator (root or admin user).
- /home: user home directory in which user files, including configuration files, documents, and data, are located.
- /dev: device files. In Linux, devices are represented by files so that they can be operated
 in the same way as files are operated.
- /media: file system mount points, which are typically used for installing removable media, partitions of other file systems (for example, DOS), network file systems, or any installable file systems.
- /boot: files used for booting the kernel and operating system.
- /var: variable files, including spool directories and files, logging data, lock files, and temporary files.
- /proc: a virtual file system capable of storing memory images of the operating system without occupying disk space.
- /initrd: directory where initrd.img files are mounted at the system boot time and the required device modules are loaded.
- /opt: optional files and programs. The /opt directory is often used by third-party developers to install or uninstall software packages.
- /tmp: temporary files required by users and programs. Files in the /tmp directory are automatically deleted.
- /lost+found: files recovered in system repair.

9.3 Terms

account

A combination of name, directories, password, and shell of a login user.

alias

A mechanism that enables a replacement of a word in a shell command by another string. To list all defined aliases, type **alias** at the shell prompt.

ARP

Address Resolution Protocol (ARP), which is used to map IP addresses to MAC addresses of equipment in a local area network.

batch

A processing mode in which a processor executes a series of jobs without manual intervention until it is ready to receive another series of jobs.

boot

A process in which the operating system is loaded into memory after completion of power-on self-tests.

bootdisk

A removable digital data storage medium from which a computer can load and run (boot) an operating system or utility program.

BSD

Berkeley Software Distribution (BSD) is a Unix operating system derivative developed and distributed by the Computer Systems Research Group (CSRG) of the University of California, Berkeley.

buffer

A memory region with fixed capacity to load region mode files, system partition tables, processes that are being executed, and so on.

buffer cache

An embedded memory through which external devices read or write data from or into buffers.

CHAP

Challenge-Handshake Authentication Protocol (CHAP), a communication protocol used by ISP to verify its clients. Unlike the Password Authentication Protocol (PAP), CHAP periodically initiates verification after the initial verification.

client

A program or computer that connects temporarily to other programs or computers and issues instructive commands or information requests to the latter. It is a part of client/server system.

client/server system

A system architecture composed of a server and one or more clients.

compilation

The act of transforming source code written in a human-readable programming language such as the C language into binary files that can be recognized by machines.

completion

A feature of command line interpreters, in which shell automatically fills in partially typed commands.

compression

A method of encoding information using fewer characters or smaller files than the original representation. Common compressors include compress, zip, gzip, and bzip2.

console

A machine used by users to operate a super computer and often referred to as a terminal. The console to operate a PC is the keyboard and screen.

cookies

A small piece of data sent from a website and stored in the user's web browser while the user is browsing. Every time the user loads the website, the browser sends the cookie back to the server to notify the user's previous activity.

DHCP

Dynamic Host Configuration Protocol (DHCP) is a communication protocol used within a local area network to allocate IP addresses dynamically to DHCP clients.

DMA

Direct memory access (DMA), a feature of computer systems that allows interface devices to access main system memory independently of the central processing unit (CPU).

DNS

Domain Name System (DNS), a mechanism of mapping machine names to IP addresses recognizable for network devices, or conversely.

DPMS

Display Power Management System (DPMS), a standard for managing power supply of monitors. Example usage includes shutting off the monitor after a period of idle time to save power.

editor

A type of program used for editing plain text files. Popular GNU/Linux editors include Emacs and VIM.

email

A method of exchanging digital messages between users in the same network. The addresses of the sender and recipients must be correct.

9.4 Comparison Between Common Linux and DOS Commands

Table 9-4 Comparison between common Linux and DOS commands

| Description | Linux Command | DOS Command |
|-----------------------------------|---------------|-------------|
| Copy a file | ср | сору |
| List files | ls | dir |
| Clear screen | clear | cls |
| Move a file | mv | move |
| Delete a file | rm | del |
| Create a directory | mkdir | mkdir |
| View files | less | more |
| Rename a file | mv | ren |
| View the current path | pwd | chdir |
| Display the output on your screen | echo | echo |

| Description | Linux Command | DOS Command |
|-------------------------|---------------|-------------|
| Find a string in a file | grep | find |
| Terminate a program | exit | exit |
| Display or set date | date | date |
| Display occupied memory | free | mem |